

## QPRC Waste Strategy

The QPRC Waste Strategy will harmonise waste fees and charges across the previous Palerang and Queanbeyan City Council areas over four years.

For details see the *QPRC Waste Strategy* [bit.ly/strategies-plans](https://bit.ly/strategies-plans)



### Former Palerang waste summary

#### DOMESTIC WASTE - charge reductions from \$19 - \$48

- Reduction in DWM charge for all areas, excluding the vacant land charge (essentially unchanged).
- Braidwood, Bungendore and Captains Flat will gain kerbside bulky waste collection.



#### BUSINESS WASTE - compulsory business waste costs reduced by \$253

- 240L bin collection. Businesses can opt to receive as many bins as they would like (subject to operational capacity) for red, yellow and green (garden waste only) and will pay on a per bin basis.
- General Waste Charge removed, replaced by a lower compulsory Business Waste Charge.

#### GENERAL WASTE - GWC reduced by \$13 - \$28

- Subsidised disposal gate fee removed.
- Lowering of the GWC over four years (to \$211 by 2024-25).
- Cancellation of disposal refunds for Collector and Tarago.
- Removal of landfill charge.
- Replacement facility for Nerriga landfill (which will be closed).



### Former Queanbeyan City waste summary

#### DOMESTIC WASTE - Domestic Waste Management (DWM)

- Introduction of food organics to existing green waste - similar to the existing service in Bungendore, Braidwood and Captains Flat.
- Domestic Waste Management charge reduced for all areas, excluding the vacant land charge (essentially unchanged).
- Kerbside bulky waste collection retained for urban areas but discontinued for rural areas

#### BUSINESS WASTE

- No changes to collection arrangements
- Lower business waste management charge

#### GENERAL WASTE - General Waste Charge (GWC)

- Ratepayers can access all QPRC waste facilities
- GWC introduced to all non-commercial properties
- GWC phased in over four years
- Changes to public opening hours of Waste Minimisation Centre



## Budget Statement

Council's consolidated operating budget surplus of \$1.8 million in 2021-22 is an improvement on the Long Term Financial Plan forecast, however the General Fund budget position has worsened to a \$5.1 million deficit.

Whilst Council has recognised \$1.7 million in budget savings through organisational structural improvements and removed a further \$1.4m in projects and programs from the draft Operational Plan, overall the costs of operating Council's services and infrastructure have continued to increase beyond the annual value of the rate peg. The impact of COVID-19 and natural disasters have continued to impact the budget, and annual increase to insurances, depreciation, award entitlements and the emergency services levy have collectively exceeded the growth in rates income of \$795,000.

The \$179 million capital works program is fully funded through a combination of capital grants, developers contributions, new loans and reserve funds. The full details are outlined in Council's Operational Plan. This can be found at [bit.ly/Budgets-Planning](https://bit.ly/Budgets-Planning)

## Methods of payment

The *Local Government Act 1993* provides for rates to be paid either in a lump sum or by quarterly instalments:

Instalment 1	Due 31 August 2021
Instalment 2	Due 30 November 2021
Instalment 3	Due 28 February 2022
Instalment 4	Due 31 May 2022

Failure to pay any quarterly instalment by the due date may result in interest being accrued on the overdue amount.

You can pay your Council rates in the following ways:

- In person** - at Council by cash, cheque or credit card - Mastercard, Visa, Bankcard and most debit (EFTPOS) cards.
- POST billpay** - at Post Offices by cash or cheque or by telephone and internet (from savings or cheque account).
- BPAY** - by the internet. Payments from savings, cheque, Mastercard, Visa and bankcard accounts.
- Direct debit** - Download the form on our website [www.qprc.nsw.gov.au](http://www.qprc.nsw.gov.au) or contact us on 1300 735 025.
- Mail** - forward a cheque directly to Council.
- Internet** - log on to [www.qprc.nsw.gov.au](http://www.qprc.nsw.gov.au) and click on the Pay My Rates link on the front page. Payments accepted from Visa or Mastercard.
- eNotices** - have your rates notices emailed to you. Find the eNotices logo on your notice and sign up at [qprc.enotices.com.au](http://qprc.enotices.com.au)
- Phone** - via our NAB secure credit card line on **1300 730 701**



If you are experiencing financial hardship you can seek assistance by calling us on 1300 735 025 or completing the form at [www.qprc.nsw.gov.au/rates-and-payments](http://www.qprc.nsw.gov.au/rates-and-payments)

## Contact us:

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# Operational Plan

2021-22

Overview



## About your general rates

### How are my rates calculated?

Queanbeyan-Palerang Regional Council uses the base rate system. The base rating system has two parts:

- a set rate (base rate) and
- a variable rate (ad valorem) multiplied by the unimproved land value (cents in the dollar land valuation).

In summary, base rate income funds the cost of services and operations and ad valorem income recovers the cost of infrastructure. In this way, all assessments pay a proportionate share toward the cost of infrastructure based on their land value and the base charge is used to set a pricing difference for the type, quality and scope of services provided in those localities.

### In 2021-22 these rates are:

Rating category	Ad Valorem Rate	Base Amount \$
<b>Residential</b>		
Queanbeyan Urban	0.33598	418
Googong	0.33598	490
Bungendore	0.21628	378
Braidwood	0.21628	378
General	0.177	378
<b>Business</b>		
CBD	1.81	673
Googong	1.81	673
Poplars Business Park	1.81	673
Queanbeyan Urban	1.3	459
Industrial	0.805173	459
General	0.177	418
Farmland	0.130481	1,142
Mining	0.565075	1,122

## General rates

Council's total rates income for the year will be increased by the rate peg of 2% which is set by the NSW Independent Pricing and Regulatory Tribunal. The rates peg is not the amount that each individual rates assessment can increase, but the increase in the total rates income that Council receives.

The NSW Valuer General values land every three years. All properties were valued last year, and those values are used for rating from 1 July 2020 to 30 June 2023. For more information on the Valuation process, visit [www.valuergeneral.nsw.gov.au/council\\_rates](http://www.valuergeneral.nsw.gov.au/council_rates)

## Works Program 2021-22

Major Projects and works across QPRC

Figures reflect this financial year only.  
See web for project details [bit.ly/Works-Projects](http://bit.ly/Works-Projects)

### New projects under Bushfire Local Economic Recovery Package

A new Braidwood skatepark, the Bungendore playground, upgrades to community halls in fire affected areas and new amenities in Araluen will be co-funded by the Australian and NSW governments. The Bungendore playground has undergone a range of community consultation and is expected to be open to the public by the end of 2021.



### Water infrastructure upgrades for Bungendore \$9.3m

Bungendore is undergoing significant water security renovations as part of the Palerang Communities Integrated Water Cycle Management Plan. Bungendore will have two new bores drilled as well as a secondary treatment plant, reservoir, new water mains and pumping stations.

### Regional Sports Complex at Jerrabomberra \$4.2m

The Regional Sports Complex will soon be underway. The state-of-the-art sporting facility will provide grounds for grassroots and elite sports (including football and hockey) in the Queanbeyan-Palerang region.

### Bridge Replacement over \$4.6m

Old timber bridges across the region will be replaced to improve safety on our roads. These include Foxlow Street Bridge in Captains Flat, Mongarlowe River Bridge on River Forest Road and Brick Kiln Bridge on Cooma Road.

### Braidwood Pool upgrade \$624,000

Stage 1 of the pool upgrade is expected to commence in 2021-22 including change rooms, a new entrance kiosk and solar water heating.



### Road Rejuvenation over \$18.9m

A vast amount of work is underway on roads across QPRC. Some of the key works include rehabilitation of Tarago Road between Mount Fairy and Goulburn, \$3m on the Captains Flat Road reconstruction, sealing further kilometres of Williamsdale Road and finalising Stage 3 of Nerriga Road construction and seal. Regular maintenance and more than \$7m of disaster-related improvements will be undertaken.

### Monaro Street and pedestrian laneway upgrades over \$15m

The project will include the widening of footpaths, new paving, additional plantings and lighting, and fresh street furniture. The road surface will be replaced and some underground infrastructure updated. 'Blacksmiths Lane' and 'No Name Lane' will also receive work to create active spaces that bring pedestrians into the CBD.



### Queanbeyan Sewage Treatment Plant \$31.4m

Finalise designs and planning for the upgrade of the Queanbeyan Sewage Treatment Plant.

### Queanbeyan Civic and Cultural Precinct \$32.4m

This major project will open up the centre of Queanbeyan as 11 Council buildings are released for redevelopment. The new multi-purpose building will house the library, smart hub, Council and commercial offices in a future-ready space that connects with the Bicentennial Hall and The Q.

## Onsite Sewage Management Fees

All rural and regional properties not connected to the sewerage network must now have approval to operate an Onsite Sewage Management system.

These approvals are issued for two or five years dependent on the site and environmental risk factors.

The ongoing approval charge (including inspection fee) for a single system is **\$220**. This amount is charged out over the approval period of your device. This means your annual charge for a two-year approval is \$110 and annual charge for a five-year approval is \$44.

### Current charges for 2021-22

No. OSMs	Annual Charge (2Y)	Annual Charge (5Y)
1	\$110	\$44
2	\$184	\$73
3	\$257	\$103

For more information on the ongoing approval charge or new device charge see the *Fees and Charges* document [bit.ly/Budgets-Planning](http://bit.ly/Budgets-Planning)

## New tariff structure - Palerang water and sewerage schemes

After adopting the Palerang Communities Integrated Water Cycle Management Plan (IWCMP) in February 2019, Council has adopted a new tariff structure for Palerang communities. This is designed to improve ongoing operation, maintenance and renewal of infrastructure over the next 10 years.

The program includes more than \$52m of capital works that cater to future growth and a sustainable asset renewal program. The Queanbeyan IWCMP is also under development and will inform the future works and the review of water and sewer charges for Queanbeyan.



The fees for 2021-22 are designed to support increasing operational costs as part of this 10-year renewal project.

### Water Changes

Residential and non-residential charges have increased. Property access charges are proportional to meter size.

Water Charges	Annual Charge
Access Charge	\$556 (20mm meter)
Usage Charge	\$3.72/kL

### Sewer Changes

Residential and non-residential charges have increased. Non-residential properties are charged proportionally to the size of the water supply service connection.

Sewer Charges	Annual Charge
Residential Access	\$1,133
Non-Residential Access	\$1,304 (20mm meter)
Usage Charge	\$3.14/kL

The Palerang and Queanbeyan Water and sewer charges will be revised and potentially harmonized following the adoption of the Queanbeyan IWCMP.

