



MINUTES OF THE PUBLIC FORUM HELD ON 28 MAY 2025

1. Opening

The Public Forum commenced at 5.34pm.

2. Presentations relating to listed Items on the Council Agenda

There were no presentations.

3. Petitions

There were no petitions submitted.

4. 'Questions on Notice' from the Public

Responses to the following 'Question on Notice' received up to 21 May 2025 were provided and tabled at the meeting (see attached for response):

	Received from:	In relation to:
1	Warren Orlandi-Phillips	Rates instalment statements

5. Presentations by Invitation from the General Manager

There were no presentations.

6. Closure

As there were no further matters, the Public Forum closed at 5.35pm.



ATTACHMENT TO MINUTES OF THE PUBLIC FORUM HELD ON 28 May 2025

‘Questions on Notice’ from the Public

Responses to the following ‘Questions on Notice’ received up to Wednesday 21 May 2025 were provided and tabled at the meeting.

Question submitted by: Warren Orlandi-Phillips

- 1. Council issues rate notices as required, and many ratepayers make payments through regular instalment arrangements (e.g. fortnightly, weekly, or monthly). In the past, when asked whether Council reconciles individual accounts, the response was that it is the ratepayer’s responsibility to track payments. Given this, why does the Council not issue account statements to ratepayers to show what payments have been received, so they can confirm their rates are being properly recorded and allocated?**

Council issues rates notices in accordance with the NSW Local Government Act. Ratepayers can log in to view their previous rates notices online, access information about their rates account balances and make payments by logging in to the eServices section of Council's website at: <https://www.qprc.nsw.gov.au/Rates-information/Pay-rates>

With more than 30,000 rateable properties in the local government area it would be an additional expense to produce and issue monthly statements for rate and water accounts. Additionally, Council’s software has been designed for NSW Local Government and therefore does not have the mechanism to perform this function.