

# July-June 2022

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**Front page:** Council hosted Christmas events in Braidwood, Bungendore and Queanbeyan during December 2021.

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#### **Executive summary**

Council is required to report at least every six months on its progress in achieving the actions detailed in its Delivery Program. While the Delivery Program officially expired on 30 June 2021, Council has reported on the progress of the 2021-22 Operational Plan.

The update provides information on Council's progress against its key performance indicators. Generally, KPIs are recorded as either green (achieved 95-100%), orange (require attention 80-94%) or red (critical <79%). In this report, additional icons have been added to show where a KPI has not been achieved due to the impact of COVID-19 (hollow red). Of the 132 KPIs, 92 were rated as on achieved, 15 require attention, 18 are rated as critical and seven failed due to Covid-19 restrictions.

In regards to projects, 62 of our 132 capital works projects have been completed, 54 remained in progress as of 30 June 2022, eight had not yet started and eight had been delayed

Significant matters for the period include:

- Election of Kenrick Winchester as Mayor and Esma Livermore as Deputy Mayor
- Review of Council committees
- Onboarding our new councillors, of which nine were new, or had not served as a councillor for a number of years.
- Recruitment of a new CEO for Council following the resignation of former CEO Peter Tegart.
- Development of an Affordable Housing Strategy
- Opening of the new adventure playground at Bungendore
- Construction of the Bungendore Sports Hub and Regional Sports Complex
- Endorsement or adoption of Council's key Integrated Planning documents, including the Community Strategic Plan and Delivery Program
- Awarding a tender for the construction of the Braidwood Skatepark
- Awarding a tender for the Lascelles St upgrade in Braidwod
- Community consultation for the QPRC Library Strategy
- Adoption of the QPRC Disability Inclusion Action Plan and, Urban Forest Cooling Strategy,



At the December 2021 election, 11 councillors were elected to Queanbeyan-Palerang Regional Council. The new Council's first meeting was on 12 January 2022 where Cr Kenrick Winchester was elected Mayor and Cr Esma Livermore was elected Deputy Mayor.



# STRATEGIC PILLAR

#### COMMUNITY

## A VIBRANT AND ACTIVE QUEANBEYAN-PALERANG

A SAFE, HARMONIOUS AND HEALTHY COMMUNITY LEADING FULFILLED LIVES

GO,	MMUNITY STRATEGIC PLAN KEY AL	
1.1	We build on and strengthen our community cultural life and heritage	The community has a diverse and active cultural environment and takes pride in its rich heritage
1.2	We are an inclusive region with access to opportunities and community support services by those who need them most	The community is welcoming and inclusive and residents feel they are connected and belong
1.3	We are a safe community	The community feels safer and more secure
1.4	We are a learning community	The community has access to a socially inclusive and welcoming library and museum service to allow for the ongoing expansion of our knowledge capacity
1.5	We have an active and healthy lifestyle	Health and quality of life are improved through access to a range of recreation and leisure opportunities

#### Major projects – Strategic Pillar 1

A full list of projects associated with Strategic Pillar 1, Community can be found at Appendix 1.

Project	104105 BWD - Pool Upgrade							
Status	In Progress	Branch	Recreation and Culture					
Budget	Original	Revised		Expenditure to date				
	\$600,000	\$50,000		\$33,378				
Timeframe	End date	Revised end	date	Completed Date				
	30 Jun 2022							
Comment	development applicatio The next steps are: • Getting approv	n was submitted in Ma val to be Crown Land	arch 2022 a	and determined in March 2022. A modified and determined in June 2022.				
	<ul> <li>Native title communication</li> <li>Getting updated plans for tender</li> </ul>							
		der Documents						

Project	104291 QBN - Aquatic Centre HVAC/ Boiler replacement				
Status	In Progress	Branch Transport a		and Facilities	
Budget	Original	Revised		Expenditure to date	
	\$0	\$276,497		\$4,580	
Timeframe	End date	Revised end dat	e	Completed Date	
	30 Jun 2022				
Comment	Contract has been awarded. F commence in August 2022.	Plant and equipmer	nt has been of	rdered. Installation works to	

Project	104374 BGD - New Bunger	104374 BGD - New Bungendore Pool				
Status	In Progress	Branch	Recreation	and Culture		
Budget	Original	Revised		Expenditure to date		
	\$0 \$0			\$15,000		
Timeframe	End date	Revised end da	te	Completed Date		
	30 Jun 2022					
Comment		nt and early concept design is complete. Project is now pending				



#### Key Performance Indicators – Strategic Pillar 1

Program/Output	KPI	Result	Target	Actual	Responsible Branch	Comment
			Service 1 -	Culture		
P: Community Gathering O: Community Centres	Income Return vs Expenditure >15%		15%	168%	Recreation and Culture	<ul> <li>QPRC Community Centres are: Braidwood, Bungendore, Captains Flat, Googong, Jerrabomberra, Letchworth, AXIS Youth, Library and Riverside.</li> <li>Financial figures taken from OneCouncil as of 5 July 2022. Income - \$296,405 and Expenses (including salary estimates) - \$176,683. As a percentage – 167.8%.</li> <li>Total bookings taken from Intelligenz booking system. <ul> <li>AXIS Youth - 107</li> <li>Braidwood - 34</li> <li>Bungendore Community Centre - 337</li> <li>Bungendore Multipurpose Hall - 631</li> <li>Captains Flat - 75</li> <li>Googong - 299</li> <li>Jerrabomberra - 1,002 (goal of 1,109)</li> <li>Karabar - venue sold (279)</li> <li>Letchworth - 308 (322)</li> <li>Library – 12, venue currently not available (163)</li> <li>Riverside - 93 (162)</li> </ul> </li> <li>Total of 2,898 bookings of a goal of 2,035 (142%).</li> </ul>
	Number of unique hirers p.a At least 100 p.a.		100	269	Recreation and Culture	269 unique hirers have used identified QPRC Community Centres through the Intelligenz booking system.
P: Events O: Economic & Community Events	Community satisfaction with events increasing >75%.		75%	100%	Community Choice	Small attendance for Music by The River due to rainy weather More than 6,000 attended Queanbeyan Multicultural Festival and 10,000 attended the Christmas in July markets
P: The Q (Performing Arts Centre) O: Live Performance Program	Income return vs Expenditure 55% recovery	0	55%	42%	Community Choice	The income vs expenditure for this period was in a negative with Covid lockdown and a slow restart for performance and audience with many customers not returning the predicted income is low. There is a new approach to season show budget for the reminder of the year and into the 2023 season to help with the need for increase revenue and to allow expenditure not to increase when and where it is not necessary.



Program/Output	KPI	Result	Target	Actual	Responsible Branch	Comment
P: The Q (Performing Arts Centre) O: Live Performance Program	Growth in total attendance p.a - 5%		5%	4%	Community Choice	
		S	ervice 2 – C	ommunity		
	% Unresolved triaged service requests < 20%		20%	23%	Customer and Communications	During the financial year. 21,871 requests were raised. To date 5,013 remain in current status, which represents 23% of CRMs raised during this time period. A tutorial in CI Anywhere has been provided for all staff to access on how to go about completing and closing off a CRM.
P: Customer O: Integrated customer service	Call abandonment rate < 10%		10%	11.5%	Customer and Communications	27,718 calls came through to QPRC 1300 no. between 1 Jan 2022 - 30 June 2022. Of those calls 24,428 (88%) were answered. Leaving 3,290 abandoned calls (12%). There are still only seven licences available and now that we have a designated (Option 1) group set- up to deal purely with Planning & Development enquiries this may have an impact on other agents being able to log on and clear the customer service queue.
P: Engagement O: Community Engagement	Increase in subscriptions to Council's online engagement hub - 20% per annum		20%	16%	Customer and Communications	Subscribers increased from 3,050 active participants at 30 June 2021 to 3,536 active participants 1 July 2022.
P: Indigenous O: Reconciliation Action Plan	Ongoing implementation of initiatives identified in the Reconciliation Plan - At least 4 initiatives p.a.		4	7	Community and Education	<ul> <li>The following programs were delivered in 2021-22</li> <li>NAIDOC Flag Raising Ceremony</li> <li>Identified Trainee position in Community Services filled in Feb 22</li> <li>Sorry Day Event for community</li> <li>Reconciliation Walk (became an indoor ceremony due to weather conditions)</li> <li>Cultural Awareness training delivered by ACLO to community Children's Groups (Treehouse and Harris Park Preschool)</li> <li>Acknowledgement of Country added to QPRC website</li> <li>Cultural Awareness training package developed for 2022-23</li> </ul>
		\$	Service 3 - E	ducation		
P: Animals O: Companion Animal Management	Annual inspection of properties containing dangerous/ menacing dogs in the Local Government Area		100%	100%	Customer and Communications	Declared dogs have left the area.



Program/Output	KPI	Result	Target	Actual	Responsible Branch	Comment
	Dog attacks response to within 48 hours >75%		90%	90%	Customer and Communications	90% of dog attacks were responded to within 48 hours after being alerted to Animal Management Officers. The remaining 10% took additional time due to customer requests not being received in time or the attack being reported more than 24 hours after the initial incident.
	Satisfaction with Library service increasing > 5% pa		5%	5%	Community and Education	Library services rate highly in Council customer satisfaction survey Covid still impacted library visits and usage significantly in 21-22 Satisfaction with Online services high (reflected in increases in usage)
	Circulations – growth in loans including e- resources per year > 5% p.a		5%	5%	Community and Education	Loans of physical materials still impacted by Covid in 21-22 Growth in usage of online resources higher than 5% Focus on provision of quality online resources over all areas, films, music, stories etc. New Library App will be offered in 22-23 to ensure all services are easy to access and utilise.
P: Library O: Collection Management	Mobile Library usage - On the road at least 4 days per week	0	100%	70%	Community and Education	Service affected through Covid. Mobile is now covering 10 stops per month throughout the region, reflecting local community needs. Mobile is also used for Family Day Care visits and attends all Council events and festivals. Will consider additional stops (e.g. new residential areas, Aged Care facilities) if recommended in the Library Strategy
	Registered library members >50% of population - 30,000	0	30,000	15,000	Community and Education	Covid impact has been significant. Have recently deleted all inactive members from Library System, so true reflection of active borrowers. Expect more people to sign up online and are promoting the benefits of accessing online resources. Will expect noticeable increase of memberships and library visits when QCCP Library opens in 2023.
		S	Service 4 - R	ecreation		
P: Sportsfields O: Sportsfields - Maintenance	Sportsfields maintained to user satisfaction >90%		90%	95%	Urban Landscapes	Majority of sportsfields presented to high standard and game ready, despite very wet season. Braidwood however experience greater rain than other parts of the LGA and staff have found it difficult to mow without causing damage.



#### STRATEGIC PILLAR

#### CHOICE

## A PROSPEROUS QUEANBEYAN-PALERANG

A DIVERSE, RESILIENT AND SMART ECONOMY THAT CREATES CHOICE AND JOB OPPORTUNITIES

#### COMMUNITY STRATEGIC PLAN KEY GOAL

2.1 We will continue the ongoing revitalisation of the Queanbeyan CBD, suburban centres and rural villages

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#### COMMUNITY OUTCOME

The city and village CBDs are dynamic and thriving places which attract economic activity

2.2 We will promote Queanbeyan-Palerang as a tourism destination of choice The region has a thriving tourism sector built upon the economic and environmental advantages the region provides

2.3 Our local businesses are well run and environmentally sound ensuring quality services and high level risk management The region's businesses underpin good economic performance with a sound public risk management approach

PERSTATION

Major projects – Strategic Pillar 2 A full list of projects associated with Strategic Pillar 2, Choice can be found at Appendix 1

Project key: \* = grant funding carried over from previous financial year. \*\* = project is reliant on grant funding. \*\*\* = Election promise – awaiting confirmation on funding arrangement.

Project	104092 QBN - City of Champ	104092 QBN - City of Champions Walk				
Status	Not Yet Started	Branch	Business a	and Innovation		
Budget	Original	Revised		Expenditure to date		
	\$1,000,000	\$0		\$0		
Timeframe	End date	Revised end date Completed Date				
	30 Jun 2022					
Comment	No funding deed has been pro	No funding deed has been provided yet. Awaiting release and announcement by NSW Govt				



#### Key Performance Indicators – Strategic Pillar 2

Program/Output	KPI	Result	Target	Actual	Responsible Branch	Comment
			Service 1	1 - Busine	SS	
P: Economic O: CBD Transformation Strategy	Ongoing implementation of actions identified within the CBD Transformation Strategy - At least 4 actions p.a.		4	9	Business and Innovation	<ul> <li>Monaro Lanes (Blacksmith Lane and No Name Lane) continues and is due for completion by the end of August 2022 including refurbishment and public art</li> <li>Crawford St activation complete with overwhelming positive response from community and businesses</li> <li>QCCP planning underway for public realm activation</li> <li>Christmas in July, Multicultural Festival and Music on the River events all completed successfully</li> <li>Facade Painting Program commenced</li> <li>Transport for NSW Place and Movement framework assessment completed providing identified prioritised vehicle and pedestrian movement areas</li> <li>Place Management Framework complete</li> <li>Cultural events notice board to be installed in Riverside Plaza by end of August 2022</li> <li>CBD Wayfinding Plan complete providing a consistent look and feel for wayfinding signage</li> </ul>
P: Economic O: Economic Development	Key actions identified for implementation on an annual basis - 4 actions p.a.		4	8	Business and Innovation	<ul> <li>1.1 Dates locked in for FutureMapp workshop with UTS. Workshops will explore innovation capacity and status of advanced manufacturing businesses. 12 Businesses are registered to attend - Generation STEM collaboration progressing with CSIRO for commencement in 2023 1.9 - Transport for NSW 16 Cities project is almost complete with short and medium term recommendations Transport for NSW and DPE collaboration on Integrated Transport Strategy continues with consultation with many QPR stakeholders 2.1 - No Name Lane and Blacksmiths Lane refurbishment continues having experienced delays due to rain and unexpected civil works remediation required 3.3 - Stage 1 of Queanbeyan Regional Sports Precinct commenced 3.4 - QPRC is also part of the Federal Government Local Jobs Taskforce https://www.dese.gov.au/local-jobs- plan that has prioritised the skills gap and social barriers as an issue to employment that it is planning to address up to 2025. Working groups</li> </ul>



Program/Output	КРІ	Result	Target	Actual	Responsible Branch	Comment
						<ul> <li>established but scope has changed due to MOG</li> <li>3.10 - All draft technical reports completed for the Sth Jerrabomberra Regional Jobs Precinct Master Plan.</li> <li>4.8 - Two individual campaigns were created and executed during the last six months; Road Trips and Digital Detox with new content and itineraries produced. Support was also provided for promotion of Christmas in July.</li> <li>4.9 - QPRC officers have been furthering strategic development of the regional visitor economy through the Southern Tablelands Steering Committee including the launch of the first collaborative campaign with Destination NSW.</li> </ul>
P: Tourism O: Tourism Planning	Visitor numbers show increasing trend p.a >2% increase p.a.		2%	0%	Business and Innovation	Tourism Research Australia has not released any updated visitor numbers at time of reporting. No update is available.
			Service	12: Health		
P: Food/Premises O: Food Safety	Undertaking inspections required by the Food Authority partnership agreement - 100% of food premises inspected annually		100%	90%	Natural Landscapes and Health	Council currently has 165 high and medium risk food premises requiring annual inspection. Council's Environmental Health Officers have carried out 149 inspections in the 21- 22 financial year. Some businesses were not inspected due to COVID lockdown requirements preventing food inspections for the first half of the financial year. Other businesses chose to open under modified or seasonal opening hours meaning inspections could not be undertaken.
P: Food/Premises O: Surface Water Monitoring	Regular testing of sites across the LGA - 9 sites tested monthly		108	108	Natural Landscapes and Health	Council undertakes routine sampling of the Queanbeyan River for recreational water quality assurance. Monthly sampling of nine sites along the river has occurred for the 21-22 financial year (108 routine water test/samples were completed during the reporting period)



# STRATEGIC

## CHARACTER

## A SUSTAINABLE QUEANBEYAN-PALERANG

A CLEAN, GREEN COMMUNITY THAT CHERISHES ITS NATURA AND PHYSICAL CHARACTER

3.1	We consider the environmental impacts of future development	The region has quality development which supports the sustainable growth
3.2	Our region's urban landscapes are well managed and maintained promoting community pride	The region's public places are clean and attractive
3.3	Our natural landscapes and water resources are sustainably managed	The land, vegetation and waterways of the region are managed in an integrated manner
3.4	We actively promote and implement sound resource conservation and good environmental practice	The community applies good environmental practice in their activities
3.5	We ensure the future planning for the region is well coordinated and provides for its sustainable management	The planning for the future of the region provides for and enhances the sustainable management of our natural and built landscapes
	San Party Control of Control	

Major projects – Strategic Pillar 3 A full list of projects associated with Strategic Pillar 3, Character can be found at Appendix 1

Project key: \* = grant funding carried over from previous financial year. \*\* = project is reliant on grant funding. \*\*\* = Election promise – awaiting confirmation on funding arrangement.

Project	100184 QPR - Regional Sports Complex - Stage 1 and 2					
Status	In Progress	Branch	Urban Landscapes			
Budget	Original \$14,038,462	Revised \$7,719,000		Expenditure to date \$4,296,164		
Timeframe	End date 30 Jun 2022	Revised end date		Completed Date		
Comment	Bulk earthworks 90% complete, all underground services have commenced. Sewer main complete, water main 75% complete, stormwater system 95% complete. 500kl irrigation tank has commenced, irrigation mains 25% complete. Development application has been approved and building design is now at 95% detailed design, construction due to commence in August 2022.					

Project	100285 QBN - Showground	100285 QBN - Showground Pavillion & Storage *					
Status	In Progress	Branch	Urban Landscapes				
Budget	Original	Revised		Expenditure to date			
	\$613,520	\$575,885		\$2,250			
Timeframe	End date	Revised end date		Completed Date			
	30 Jun 2022						
Comment	DA approved. Tenders called and evaluated, report to Council August 2022. Consultants engaged to complete Aboriginal Cultural Interpretation Plan prior to construction certificate being released.						

Project	100557 BWD - Braidwood Recreation Ground Construction						
Status	In Progress	Branch	ch Urban Landscapes				
Budget	Original	Revised		Expenditure to date			
	\$250,000	\$250,000		\$128,728			
Timeframe	End date	Revised end dat	e	Completed Date			
	30 Jun 2022						
Comment	Irrigation is complete and fences have been relocated. Rain delays have continued and the fields are too wet to carry out renovations of the playing surface. This will now be carried out in summer 2022.						

Project	104244 QBN - Moore Park improvements **						
Status	Not Yet Started Branch Urban Landscapes						
Budget	Original	Revised		Expenditure to date			
	\$0	\$0		\$0			
Timeframe	End date	Revised end date		Completed Date			
	30 Jun 2022						
Comment	This project is reliant on grant funding						



Project	104516 BGD - Construct Bungendore Playground - LRCI						
Status	Completed	Branch	anch Urban Landscapes				
Budget	Original	Revised		Expenditure to date			
	\$336,538	\$673,033		\$33,748			
Timeframe	End date	Revised end dat	e	Completed Date			
	30 Jun 2022			30 Jun 2022			
Comment	Overall on 2 June 2022. The p contributed \$895,370 through Government also contributed 5 Council is grateful for the work have been instrumental in adv Council would also like to than project and local businesses in for their contributions towards The playground features a larg area, multi rocker, a flying fox,	blayground was fur the Bushfire Local \$200,000 through t cot locals involved ocating for this pro- lik the Rotary Club including Bendigo E additional playgrou ge rural-themed cli climbing nets and lay and imaginative	ded by the A Economic Re he Everyone in the Bunge ject and deve of Bungendo ank, Veolia I und equipme mbing and sl swings, mini	Can Play grant program endore Playground Committee, who eloping the design. In for their assistance during the Mulwaree Trust and Infigen Energy			





Project	104572 BWD - Braidwood Skatepark - BLERF						
Status	In Progress	Branch Urban Landscapes					
Budget	Original	Revised		Expenditure to date			
	\$680,660	\$0		\$0			
Timeframe	End date	Revised end date		Completed Date			
	30 Jun 2022						
Comment	Tender reported to Council and contract awarded. Due to higher than average wet weather, contract was set for a September 2022 commencement . Project is on target to meet this timeframe.						

Project	760502 QPR - Memorial Park Site Studies					
Status	In Progress	Branch Urban Landscapes				
Budget	Original	Revised		Expenditure to date		
	\$0	\$0		\$0		
Timeframe	End date	Revised end date		Completed Date		
	30 Jun 2021					
Comment	Design work and detailed studies under way. Archaeology 95% complete. Expression of interest called for Management Strategy and ecological studies to be conducted over coming spring/summer. In May 2022, the NSW Government amended the SEPP (Planning Systems) 2021, to include that any cemetery project with greater than 5,000 internments is now deemed State Significant Development.					



#### Key Performance Indicators – Strategic Pillar 3

Program/Output	КРІ	Result	Target	Actual	Responsible Branch	Comment
	·	Servic	e 21 - Devel	opment		
P: Development Assessment O: Development Applications	Dwellings development applications processed within statutory timeframe		90%	11%	Development	90 days average turnaround times for all residential DAs. The figure of 11% of residential DAs being the lowest 90%, have been derived from the clock counter contained within P&R. The early recording had a glitch so this figure may not be accurate. Figures are also available through the Planning Portal however these can not be relied upon either and they are vastly different and in fact indicate that our average DA turnaround times are well within the 40 day statutory period. It is recognised that there have been a variety of contributing factors that have impacted on Development application assessment times in this reporting period. These include the imposition of the Planning Portal, Covid and remote working connection problems and the shortage of planning professionals in the NSW regional areas. We have been operating with as low as 50% of FTE planning staff and there has also been an approximate 20% increase in DA numbers. These figures promise to improve dramatically for the next reporting period following a successful recruitment drive and general practice and process improvement.
	DAs lodged and assessed online via e-portal		70%	100%	Development	100% of applications are lodged and communicated through the NSW Planning Portal. The assessment is performed through Council's operating system being TechOne. It is anticipated that the connectors between Council's T1 and the Portal will be implemented in the next reporting period. This performance measure has effectively become redundant.



Program/Output	KPI	Result	Target	Actual	Responsible Branch	Comment
		Service 2	23 – Urban L	andscapes		
P: CBD O: CBD Street Cleaning	Urban street cleaning program delivered to agreed standard - Footpaths swept daily basis – QBN CBD, Footpaths swept weekly - Bungendore/ Braidwood town centres		100%	100%	Urban Landscapes	Street cleaning staff doing an exceptional job in a difficult year. All cleaning targets were met.
P: Parks/Playgrounds/ Sportsfields O: Parks and Reserves (including Showgrounds)	Maintenance of grounds and facilities in accord with adopted standards in the Asset Management Plan		100%	95%	Urban Landscapes	Some minor delays due to an increase in staff effected by COVID and an extremely wet year.
P: Public Amenities O: Public Conveniences	Public conveniences maintained to agreed standard - CBD and town centre toilets cleaned daily, Other urban and rural toilets cleaned weekly		100%	100%	Urban Landscapes	All targets met and amenities presented to high standard.
		Service 2	4 – Natural L	andscapes	3	
P: Biodiversity O: Native Species conservation works	No net loss in native vegetation condition on council land - >90% of activities scheduled for council natural area land completed.		90%	100%	Natural Landscapes and Health	There has been no significant changes to bushland areas.
P: Biosecurity O: Biosecurity weed control on Council Iand	Weeds on Council land posing a biosecurity risk are properly managed - >90% biosecurity weeds on Council land are properly managed annually		90%	90%	Natural Landscapes and Health	Weed control program mostly on-target except for minor delays due to wet weather and staff availability.
P: Biosecurity O: Biosecurity weed education, inspection and enforcement	Inspect every property 4 yearly; priority protection sites two yearly and weed sites yearly; high risk pathways 1- 3 times per year according to risk - >90% of inspections completed as scheduled.		90%	94%	Natural Landscapes and Health	It has been a difficult time over the last year due to a period of COVID restrictions and high rainfall. Making it difficult to inspect properties due to the wet and bogy conditions
P: Environmental Health O: Environmental Protection and Compliance	Pollution complaints investigated (prioritised according to risk)		100%	100%	Natural Landscapes and Health	In the 21-22 financial year, Council received and responded to 272 pollution complaints/incidents. Most of these complaints related to noise, however, Council also investigated complaints regarding water, air, and land pollution. The 'other' pollution category relates mainly to illegal dumping complaints. • Noise - 100 • Water - 82 • Air - 36 • Land - 24 • Other - 30



Program/Output	KPI	Result	Target	Actual	Responsible Branch	Comment
		Servic	e 25 - Susta	inability		
P: Education O: Environmental education	Community events run by Council with sustainability initiatives promoted - 4 events per year	0	4	2	Health	Council runs various community events promoting sustainability initiatives. Running of events has been largely restricted due to COVID lockdown requirements. However, Council ran two major events this year in conjunction with World Environment Day (June 2022). The first event was a sustainable design competition targeting school children and using the digital platform "MineCraft". Entrants were required to design a sustainable QPRC in MineCraft and an awards presentation dinner was held with approximately 40 attendees. The second event was an open day at Mount Jerrabomberra. The event showcased the unique natural environment on the doorstep of the Queanbeyan CBD and was attended by approximately 40 people, a real achievement given the weather conditions on the day.
	l.	Service 2	6 – Land-Us	e Planning		
P: Community Land O: Plans of Management (PoM)	Compliance with all legislative and Council requirements for Plans of Management - One community land Plan of Management reviewed annually.		1	1	Land-Use Planning	During the period, staff continued to comply with the relevant legislative provisions when drafting or reviewing a Plan of Management for community land PoM). Staff also continued to work on a new Natural Areas Plan of Management to include various parcel of Crown Land. This followed confirmation of the categories for these parcels which QPRC is now responsible for and which need to be included in a PoM. Staff also attended a number of workshops on Plans of Management for Crown land as well as enrolling in a short course on becoming a Crown Lands Manager and considering Aboriginal rights as part of required assessments for various activities under the Crown Lands Management Act 2016.



Program/Output	KPI	Result	Target	Actual	Responsible Branch	Comment
P: Heritage O: Queanbeyan- Palerang's heritage	Heritage Grants and awards provided annually - 100% applications processed and dispersed annually		100%	100%	Land-Use Planning	The heritage grants referred to in this program are the Special Heritage Grants. During the period seven projects were funded and all completed (i.e. 100%). By Resolution PLA021/21 (10 March 2021) the Special Heritage Grant program was suspended for a two-year period and the monies used for a new scheme called the Main Street Upgrade Fund Grants. Twelve applications were funded. At the time of reporting six have been completed and paid, two have been withdrawn and the balance are still "work in progress". Anecdotal evidence suggests that this is mainly because of a shortage of suitable tradespeople.
P: Land-Use Planning O: Planning Instruments (LEP/DCP)	Reviews are undertaken on a five- yearly cycle - 100% of principal local environmental plans are reviewed during the five year period		100%	98%	Land-Use Planning	<ul> <li>These comments relate to Queanbeyan-Palerang Local Environmental Plan (LEP) 2022 and during the 12 months staff have:</li> <li>received six legal opinions which have required detailed responses</li> <li>met with representatives of the Department four times to discuss these and Council's responses</li> <li>drafted a letter on behalf of the CEO to the Secretary of the DPE querying the time taken by the Department to finalise this LEP.</li> <li>At the time of reporting the final version of the LEP was very close to finalisation.</li> </ul>



Program/Output	KPI	Result	Target	Actual	Responsible Branch	Comment
P: Land-Use Planning O: Planning Strategies and Policies	Reviews are undertaken and completed on a seven-yearly cycle - 100% completed on time		100%	100%	Land-Use Planning	As previously reported, the key strategic planning document is the Local Strategic Planning Statement (LSPS) which is due for review in 2027. This incorporates many of the previous strategies that were stand alone ones. A number of actions of the LSPS continue to be currently being implemented. These include actions such as drafting appropriate heritage management controls for Braidwood township, continue to provide for heritage grants, heritage advisory service and support for heritage events and preparing contribution plans. Actions required to be implemented and the target times for implementation of each action are found in the Implementation Plan part of the Local Strategic Planning Statement. During the period, a number of actions have been taken which are complementary to actions in the LSPS or are listed actions. These include undertaking background work necessary for the preparation of a Discussion Paper for a Braidwood Structure Plan, supporting the actions of Heritage NSW in their 15 year management review of the current planning controls which apply to the State listed part of Braidwood, reviewing and finalising a number of local infrastructure contribution plans for Bungendore, negotiating a planning agreement for a solar farm at Blind Creek. They also include progressing the Bungendore East Planning Proposal.
P: Land-Use Planning O: Regional Planning	Reviews undertaken in accordance with the required timeframes in the South East and Tablelands Implementation Plan		100%	80%	Land-Use Planning	The South East and Tablelands Regional Plan and associated regional transport plan are currently being reviewed. Branch staff have attended a series of workshops/meetings on this review and have made a number of suggestions towards it. At this stage, a draft plan has been circulated to member Councils for comment.



Program/Output	KPI	Result	Target	Actual	Responsible Branch	Comment
P: Spatial/LIS/Naming O: Geographic Information System (GIS) – data layer management	GIS database updated as required - 100% accurate each entry		100%	100%	Land-Use Planning	<ul> <li>GIS staff continue to strive to achieve 100% accuracy given that a range of other Council functions are dependent on this information e.g. section 10.7 certificates.</li> <li>Work by GIS staff during the period included: <ul> <li>Provision of mapping to support updates of QPRC Contributions Plans and Development Control Plans.</li> <li>Updating the maps for the Queanbeyan-Palerang Local Environmental Plan 2022 in accordance with advice from the Department of Planning and Environment. The full contingent of 195 maps was re-submitted.</li> <li>Development of a semi-automated spatial model for land suitability analysis, using any number of input datasets and parameters. It has been used on preliminary work on the development of Braidwood Structure Plan and has potential other applications.</li> <li>Ongoing updates to key spatial datasets, including contaminated land; roads (new roads at Googong &amp; Tralee); Local Infrastructure Contributions Plans.</li> <li>IntraMaps functionality enhanced by adding a direct download facility for additional land information, including 13RVM forms (change of building envelopes) and other dealings (where known).</li> <li>Maps provided to NSW OLG to assist with LGA boundary adjustment between QPRC and Goulburn Mulwarree.</li> <li>All mapping and related systems updated to reflect change of "E" land use zones to "C" zones</li> </ul> </li> </ul>



#### **A CONNECTED QUEANBEYAN-PALERANG**

#### CONNECTION

PILLAR

#### A WELL CONNECTED COMMUNITY WITH GOOD **INFRASTRUCTURE ENHANCING QUALITY OF LIFE**

#### COMMUNITY STRATEGIC PLAN KEY GOAL

- 4.1 Our transport infrastructure and networks are well planned and maintained
- 4.2 We plan for and provide access to potable water supplies for communities across our region
- 4.3 We plan for and provide for the management of sewage, stormwater and recycled water within the communities of our region
- 4.4 We actively promote and implement sound resource conservation and good environmental practice for our waste management systems
- 4.5 We plan for and provide regional facilities which promote better social connection and access for the community
- 4.6 We undertake planning to ensure infrastructure is prepared for future growth

#### COMMUNITY OUTCOME

The region's transport network and infrastructure allows for the safe systems approach which allows for the safe ease of movement throughout Queanbeyan-Palerang.

The region's potable water supply systems meet national standards and are managed to adequately meet community demand

The region's sewage treatment, stormwater and recycled water systems meet national standards to support public and environmental health in our region

The region increases waste minimisation and greater recycling levels of our waste

Social connection within our region is provided for via access to a range of community facilities across the region

Changing community demand is met by well planned for and placed infrastructure

Major projects – Strategic Pillar 4 A full list of and projects associated with Strategic Pillar 4, Connection can be found at Appendix 1

Project key: \* = grant funding carried over from previous financial year. \*\* = project is reliant on grant funding. \*\*\* = Election promise – awaiting confirmation on funding arrangement.

Project	100119 QBN - Googong Water Recycling Plant				
Status	In Progress	Branch	Utilities		
Budget	Original	Revised		Expenditure to date	
	\$200,000	\$200,000		\$46,113	
Timeframe	End date	Revised end date		Completed Date	
	30 Jun 2022	30 Jun 2023			
Comment	The contractor took possession of the site to build stage on D 20 June. Expect a 12 month build.				

Project	100123 QBN - Sewage Treatment Plant Upgrade					
Status	In Progress	Branch	Branch Contracts and Projects			
Budget	Original	Revised		Expenditure to date		
	\$30,195,782	\$4,195,782		\$3,824,854		
Timeframe	End date	Revised end dat	e	Completed Date		
	30 Jun 2022					
Comment	Planning and Environment and The project is using the Infrast achieve an 'Excellent' design The draft Environmental Impa review. Feedback was receive 2022 to address feedback rec Detailed design is progressing QPRC is currently preparing the	lly by QPRC staff a d representatives f tructure Sustainabi rating for the desig ct Statement (EIS) ed in March 2021. ( eived. g in parallel with the he final business c s and the EIS are b	s well as tec rom the ACT lity Council (I n of the new was submitte QPRC submit preparation ase. The fina	hnical assessors from NSW Dept Environment Protection Agency. ISC) rating scheme and aims to STP. ed to the ACT Government for tted a Revised EIS on 26 April of the revised EIS.		

Project	100183 QBN - Efficient street lighting upgrades				
Status	In Progress	Branch	Transport a	and Facilities	
Budget	Original	Revised		Expenditure to date	
	\$0	\$0		\$0	
Timeframe	End date	Revised end dat	te	Completed Date	
	30 Jun 2022				
Comment		Essential Energy is approximately 98% complete with the installation of the LED lighting upgrades. The only remaining installations include decorative and heritage style units.			



Project	100265 QBN - Civic and Cultural Precinct				
Status	In Progress	Branch	Branch Contracts and Projects		
Budget	Original	Revised		Expenditure to date	
	\$44,983,000	\$21,089,365		\$21,062,261	
Timeframe	End date	Revised end dat	e	Completed Date	
	30 Jun 2022				
Comment	Previous reporting suggested June and on to early July perior commencement of formwork s throughout the month of May. external façade works and inter	00% completion. deck complete. ture complete. plete. on issued. Value M a somewhat repeti ods as the building strip out in mid-July Even so, the team ernal fitout with a for and prototyping. Jun ent transition from s	tive sequence structure pro As such wo have taken to bous on resol ne will be a c	ogresses ahead of the orks remain in a steady state the opportunity to progress lving design detail and the sritical month for the team to set	



As part of the construction of the Queanbeyan Civic and Cultural Precinct, Council ran a colouring and naming competition. The winner was Ella for her brilliant colouring and name suggestion of Kewpie (QP for Queanbeyan-Palerang). Ella was joined by Mayor Kenrick Winchester for a site tour.



Project	100548 BGD - Bungendore Landfill Reinstatement				
Status	In Progress	Branch	anch Utilities		
Budget	Original	Revised		Expenditure to date	
	\$1,400,000	\$2,300,000		\$998,898	
Timeframe	End date	Revised end date		Completed Date	
	30 Jun 2022				
Comment	omment Project nearing completion. Will extend slightly beyond 30 June due to wet Autumn. No cost implications. Will conclude soon				

Project	100701 BWD – Lascelles Street upgrade - SCF					
Status	In Progress	Branch Contracts and Projects				
Budget	Original	Revised		Expenditure to date		
	\$1,116,815	\$24,141		\$28,432		
Timeframe	End date	Revised end dat	e	Completed Date		
	30 Jun 2022					
Comment	and Community Infrastructure Confirmation from NSW Office funding is still pending. Replac 2021.	Street and Ryrie St ted from the Stron Program. of Local Governm cement of the wate arch 2022 and clos	reet. ger Commur lent of contin r main by Cc sed on 27 Ap	nities Fund and the Local Roads nuing access to the initial grant puncil staff commenced in August ril 2022. A report was presented		

Project	100856 QBN - Morisset car park and public domain				
Status	Not Yet Started	Branch Contracts and Projects			
Budget	Original	Revised		Expenditure to date	
	\$6,669,176	\$0		\$36	
Timeframe	End date	Revised end date		Completed Date	
	30 Jun 2022				
Comment	This project has not started and is listed in the 2024-25 budget.				

Project	100861 BGD - car park off Ellendon St				
Status	In Progress	Branch Contracts and Projects			
Budget	Original	Revised		Expenditure to date	
	\$1,023,000	\$1,134,210		\$1,182,413	
Timeframe	End date	Revised end date		Completed Date	
	30 Jun 2022				
Comment	This project is mostly completed, however the project manager is waiting on the final electrical connection. This may occur in the next few months.				

Project	100862 BWD - Car park Wallace St				
Status	Not Yet Started	Branch	Contracts a	and Projects	
Budget	Original	Revised		Expenditure to date	
	\$820,000	\$50,000		\$48,310	
Timeframe	End date	Revised end date		Completed Date	
	30 Jun 2022				
Comment	The project forms part of the renewal of 88 Wallace St project. Council is currently seeking grant funding to join with its allocated budget. An artist's impression of the site is currently being created to commence public consultation.				



Project	100868 QBN - Route N1-N3 Stage 1				
Status	Completed	Branch Transport and Facilities			
Budget	Original	Revised		Expenditure to date	
	\$0	\$0		\$0	
Timeframe	End date	Revised end date		Completed Date	
	30 Jun 2022				
Comment	No grant funding received to complete this project. Project removed.				

Project	100879 BWD - office smart hub/cultural space				
Status	Delayed	Branch Transport and Facilities			
Budget	Original	Revised		Expenditure to date	
	\$0	\$0		\$0	
Timeframe	End date	Revised end dat	e	Completed Date	
	30 Jun 2022				
Comment	This project has not comment	This project has not commenced and will be reviewed.			

Project	100894 QBN - Monaro St (Lowe to Crawford)			
Status	In Progress	Branch Contracts and Projects		and Projects
Budget	Original	Revised		Expenditure to date
	\$12,500,000	\$458,873		\$468,213
Timeframe	End date	Revised end dat	e	Completed Date
	30 Jun 2022			
Comment	30 Jun 2022         Tender documentation is being prepared to select a contractor for the detailed design and construction of the proposed work.         A Works Authorisation Deed (WAD) with TfNSW has been executed by Council and TfNSW. Negotiations are continuing with the NSW Grant Management Office re the funding deed.         Council's Placemaking Team has continued liaising with impacted businesses and			

Project	100896 QBN - Rutledg	100896 QBN - Rutledge car park			
Status	Completed	Branch	Transport a	and Facilities	
Budget	Original	Revised		Expenditure to date	
	\$0	\$0		\$0	
Timeframe	End date	Revised end da	ite	Completed Date	
	30 Jun 2022				
Comment	Funding not received to	Funding not received to undertake the project.			

Project	101002 QPR - Local Roads Renewal				
Status	Completed	Branch	nd Facilities		
Budget	Original	Revised		Expenditure to date	
	\$3,365,385	\$766,399		\$0	
Timeframe	End date	Revised end dat	e	Completed Date	
	30 Jun 2022				
Comment	The local roads renewal prog	The local roads renewal program for the 2021-22 financial year has been completed.			



Project	101013 QPR - Road to Recovery Budget Only			
Status	Completed	Branch	Transport a	nd Facilities
Budget	Original	Revised \$0		Expenditure to date
	\$1,527,709			\$0
Timeframe	End date	Revised end date		Completed Date
	30 Jun 2022			
Comment	The 2021-22 Roads to Recovery program has been completed successfully.			

Project	101296 QBN - Crawford, Antill and Erin Intersection Safety Upgrade				
Status	In Progress	Branch Contracts and Projects			
Budget	Original	Revised		Expenditure to date	
	\$640000	\$127930		\$93155	
Timeframe	End date	Revised end da	te	Completed Date	
	30 Jun 2022				
Comment	audits have been conducted a safety auditors. Construction is expected to co	The detailed design is completed and approved by TfNSW for Traffic Signal. Road safety audits have been conducted and will need minor adjustments based on comments from road safety auditors. Construction is expected to commence in August. Community consultation has begun, and a newsletter has been delivered to nearby			

Project	101297 BGD - Rehab Tarago Road Between Mt Fairy and Goulburn Mulwaree border			
Status	In Progress	Branch	Transport a	nd Facilities
Budget	Original	Revised		Expenditure to date
	\$1,000,000	\$1,000,000		\$468,910
Timeframe	End date	Revised end date		Completed Date
	30 Jun 2022			
Comment	Construction work has commenced. Vegetation removal has been completed. Drainage and earthworks have commenced.			

Project	101300 QPR - Local Roads Rehabilitation			
Status	Completed	Branch	Transport a	nd Facilities
Budget	Original	Revised		Expenditure to date
	\$600,000	\$307,927		\$0
Timeframe	End date	Revised end date		Completed Date
	30 Jun 2022			
Comment	The 2021-22 Local Roads reh	abilitation projects	have been c	ompleted.

Project	101459 QBN - Dunns Creek	101459 QBN - Dunns Creek Road -Design and Land acquisition			
Status	In Progress	Branch	Contracts a	ind Projects	
Budget	Original \$5,000,000	Revised		Expenditure to date \$217	
Timeframe	End date	\$0 Revised end date		Completed Date	
	30 Jun 2022				
Comment		Investigation works has commenced. An Options Study is required to determine a new road corridor as a result of Department of Planning and Environment advising the previous route cannot be built on.			



Project	102012 BWD - Cooma Rd/K	102012 BWD - Cooma Rd/Krawaree Rd			
Status	Completed	Branch	Branch Transport and Facilities		
Budget	Original	Revised	-	Expenditure to date	
	\$268,000	\$0		\$0	
Timeframe	End date	Revised end dat	te	Completed Date	
	30 Jun 2022				
Comment		There are no capital works scheduled on Cooma/Krawaree Road funded from the Regional Road Block Grant this financial year.			

Project	102064 NRG - Nerriga Rd Section 3 - Reconstruct widen and seal - Ningeenimble Project				
Status	In Progress	Branch Transport and Facil		and Facilities	
Budget	Original	Revised		Expenditure to date	
	\$7,000,000	\$3,058,056		\$84,834	
Timeframe	End date	Revised end date		Completed Date	
	30 Jun 2022				
Comment	Finalising design and land ac	Environmental assessments and survey works are complete. Finalising design and land acquisitions. This project is not fully funded by the remaining grant funds. Council will construct as much as possible with the available funds.			

Project	102065 NRG - Nerriga	102065 NRG - Nerriga Rd Section 4 - Reconstruct widen and seal - Durran Durra			
Status	Completed	Branch	Transport and Facilities		
Budget	Original	Revised	Expenditure to dat	e	
	\$0	\$2,457,602	\$2,634,763		
Timeframe	End date	Revised end da	te Completed Date		
	30 Jun 2022				
Comment	This project has been of	This project has been completed.			

Project	102073 BWD-MR270 Cooma Road Jinglemoney Rd to O'Briens - RRRP				
Status	In Progress	Branch Transport and Facilities			
Budget	Original	Revised		Expenditure to date	
	\$762,000	\$746,524		\$456,245	
Timeframe	End date	Revised end date		Completed Date	
	30 Jun 2022				
Comment	Construction is currently underway. Drainage and bulk earthworks are nearing completion, with the pavement and sealing scheduled for early August 2022.				

Project	102076 BGD - Roundabout of	102076 BGD - Roundabout on Malbon St *				
Status	In Progress	Branch	Contracts a	nd Projects		
Budget	Original \$2,141,697	Revised \$2,194,442		Expenditure to date \$2,466,158		
Timeframe	End date	Revised end date		Completed Date		
	30 Jun 2022					
Comment	by the end of July and then th Finalise land acquisit Repair a small section	Most of the works are completed. There are three tasks remaining which should be completed by the end of July and then the project will be closed off. • Finalise land acquisition at 1 Malbon St, Bungendore • Repair a small section of damaged kerb and gutter • Provide feedback on post-completion Road Safety Audit				



Project	102088 BWD - Nerriga Rd Section 18 – Construct Intersection with MR51			
Status	In Progress	Branch Transport and Facilities		and Facilities
Budget	Original	Revised		Expenditure to date
	\$0	\$613,003		\$327,573
Timeframe	End date	Revised end date		Completed Date
	30 Jun 2022			
Comment	Preliminary works onsite have been completed. Council has been waiting for formal approval from TfNSW before more significant works can commence onsite. The approval is nearing completion and works to commence onsite soon.			

Project	102064 NER - Nerriga Road Section 3 - Construct and Seal - Ningeenimble Project			
Status	Completed	Branch Transport and Facilities		
Budget	Original	Revised		Expenditure to date
	\$0	\$51599		\$51600
Timeframe	End date	Revised end date		Completed Date
	30 Jun 2022			30 Apr 2020
Comment	The construction of the Charleyong Bridge approaches has been completed.			

Project	102098 CFL - Captains Flat Road Reconstruction			
Status	In Progress	Branch Transport and Facilities		
Budget	Original	Revised	-	Expenditure to date
	\$2,884,615	\$2,884,615		\$2,353,579
Timeframe	End date	Revised end date		Completed Date
	30 Jun 2022			
Comment	The reconstruction of Captains Flat Road is progressing well. The first 5km from Briars Sharrow Road has been stabilised and sealed, the next 5km has been widened in preparation for stabilisation and seal in late July 2022.			

Project	102113 BWD– Cooma Road - Brick Kiln Bridge Replacement			
Status	In Progress	Branch Transport and Facilities		
Budget	Original	Revised		Expenditure to date
	\$1,311,538	\$1,311,538		\$1,311,630
Timeframe	End date	Revised end dat	e	Completed Date
	30 Jun 2022			
Comment	The new concrete bridge has been constructed and is open to traffic. Finalising the construction of the approaches and removal of the side track.			

Project	104073 QBN- The Q Performing Arts - Fire System				
Status	In Progress	Branch Transport and		nd Facilities	
Budget	Original	Revised		Expenditure to date	
	\$0	\$377,330		\$0	
Timeframe	End date	Revised end date		Completed Date	
	30 Jun 2022				
Comment	All internal improvement works have been completed. External tank and pumps to be designed and installed in 2022-23 as well as the replacement fire curtain. Works to be incorporated into QCCP project.				



Project	104107 QBN - South Jerrabomberra Northern Entry Road			
Status	In Progress	Branch Contracts and Projects		
Budget	Original	Revised		Expenditure to date
	\$2,000,000	\$8,925,000		\$8,990,564
Timeframe	End date	Revised end date		Completed Date
	30 Jun 2022			
Comment	The road was opened in December 2021 and is still ongoing.			

Project	104161 BWD - Mayfield Road – Reedy Creek Bridge Replacement			
Status	In Progress	Branch Transport and Facilities		
Budget	Original	Revised		Expenditure to date
	\$0	\$1,056,750		\$702,203
Timeframe	End date	Revised end date		Completed Date
	30 Jun 2022			
Comment	The construction of Reedy Creek Bridge is progressing well. This project is due for completion in September 2022.			

Project	104169 BGD - Mulloon RFS Station – Design and Construction			
Status	In Progress	Branch Contracts and Projects		
Budget	Original	Revised		Expenditure to date
	\$0	\$15,000		\$4,731
Timeframe	End date	Revised end date		Completed Date
	30 Jun 2022			
Comment	This project is still in design phase.			

Project	104212 BGD - Flood Risk Management Plant Implementation					
Status	Completed	Branch	Branch Contracts and Projects			
Budget	Original	Revised		Expenditure to date		
	\$0	\$70,872		\$65,789		
Timeframe	End date	Revised end dat	te	Completed Date		
	30 Jun 2022					
Comment	This project finished in Nove	This project finished in November 2021. Close-out documents are yet to be completed.				

Project	104249 BWD - Blackspot - Araluen rd – Corridor Safety Treatment **			
Status	Completed	Branch Transport and Facilities		
Budget	Original	Revised		Expenditure to date
	\$0	\$9,443		\$21,850
Timeframe	End date	Revised end date		Completed Date
	30 Jun 2022			
Comment	This project has been successfully completed.			

Project	104359 QBN - Shared Path along Lanyon Drive					
Status	Completed	Branch	Transport and Facilities			
Budget	Original	Revised		Expenditure to date		
	\$0	\$0		\$0		
Timeframe	End date	Revised end date		Completed Date		
	30 Jun 2022					
Comment	Grant funding not receive	Grant funding not received. Project removed.				



Project	104368 QBN - Williamsdale Road Seal			
Status	Completed	Branch Transport and Facilities		
Budget	Original	Revised		Expenditure to date
	\$0	\$586,830		\$629,990
Timeframe	End date	Revised end date		Completed Date
	30 Jun 2022			
Comment	This project is now complete. An 800m section of Williamsdale Road was constructed and sealed from Badgery Road.			

Project	104458 BGD – Bungendore Office Relocation			
Status	Not Yet Started	Branch Contracts and Projects		
Budget	Original	Revised		Expenditure to date
	\$4,674,000	\$4,489,000		\$1,337,854
Timeframe	End date	Revised end date		Completed Date
	30 Jun 2022			
Comment	Awaiting compensation money from sale of Majara Street.			

Project	104513 CFL - Foxlow St	104513 CFL - Foxlow St - Molonglo River Bridge Replacement - FCB			
Status	Completed	Branch	Branch Transport and Facilities		
Budget	Original	Revised	Expenditure to date		
	\$888,462	\$888,462	\$971,911		
Timeframe	End date	Revised end dat	te Completed Date		
	30 Jun 2022		10 Jun 2022		
Comment	This project is now compl	lete.	· · · · ·		

Project	104514 BWD - Wallaces Gap Rd - Back Creek Bridge Replacement - FCB			
Status	In Progress	Branch Transport and Facilities		
Budget	Original	Revised		Expenditure to date
	\$903,692	\$903,692		\$416,981
Timeframe	End date	Revised end date		Completed Date
	30 Jun 2022			
Comment	The bridge componentry has been received. Finalising land acquisitions with adjacent land owner.			

Project	104515 BWD- River Forest Rd-Mongarlowe River Bridge Replacement - FCB				
Status	In Progress	Branch Transport and Facilities			
Budget	Original	Revised		Expenditure to date	
	\$751,385	\$751,385		\$408,094	
Timeframe	End date	Revised end date		Completed Date	
	30 Jun 2022				
Comment	This bridge is currently being 2022.	This bridge is currently being constructed. Works are scheduled to be completed in August 2022.			



Project	104517 BGD - Bridge over Halfway Creek - LRCI				
Status	In Progress	Branch Transport and Facilities			
Budget	Original	Revised		Expenditure to date	
	\$312,500	\$611,432		\$329,063	
Timeframe	End date	Revised end date		Completed Date	
	30 Jun 2022				
Comment		The bridge componentry has been delivered to Bungendore depot ready for installation. The design team is finalising the bridge design height before construction onsite can begin.			

Project	104518 NER - Bindi Brook Causeway - LRCI				
Status	In Progress	Branch	Transport a	and Facilities	
Budget	Original	Revised		Expenditure to date	
	\$288,462	\$564,659		\$85,175	
Timeframe	End date	Revised end date		Completed Date	
	30 Jun 2022				
Comment	nment Box culverts have been delivered to site. Aboriginal artefacts have been found in the area requiring additional inspections to be undertaken. Works to commence following heritage approvals.				

Project	104519 QBN - Williamsdale Rd Extend Seal - LRCI				
Status	In Progress	Branch Transport and Facilities			
Budget	Original	Revised		Expenditure to date	
	\$324,326	\$2,662,980 \$50		\$506,249	
Timeframe	End date	Revised end date		Completed Date	
	30 Jun 2022				
Comment	The reconstruction of Williamsdale Road is progressing well. The drainage and bulk earthworks have been completed for the first 1km at the Monaro Highway end, with a seal scheduled for late July 2022.				

Project	700031 QBN - Stormwater Improvement Program				
Status	Completed	Branch	Branch Utilities		
Budget	Original	Revised		Expenditure to date	
	\$429,808	\$35117		\$0	
Timeframe	End date	Revised end dat	e	Completed Date	
	30 Jun 2022				
Comment					

Project	700036 BGD - Jim Gray Bore				
Status	Completed	Branch Utilities			
Budget	Original	Revised		Expenditure to date	
	\$604,983	\$362,202		\$66,644	
Timeframe	End date	Revised end date		Completed Date	
	30 Jun 2022				
Comment		Project cancelled due to NSW Department of Natural Resources Access Regulator Fractured Rock Determination 9 June 2022 - focus now turning to alluvium and bulk supply line			



Project	700037 BGD - Bungendore East Bore				
Status	Completed	Branch Utilities			
Budget	Original	Revised		Expenditure to date	
	\$617,733	\$474,202		\$84,774	
Timeframe	End date	Revised end date		Completed Date	
	30 Jun 2022				
Comment	Project cancelled due to NSW Rock Determination 9 June 20	Project cancelled due to NSW Department of Natural Resources Access Regulator Fractured Rock Determination 9 June 2022 - focus now turning to alluvium and bulk supply line			

Project	700038 BGD - Currandooley Clear Water delivery main			
Status	Completed	Branch Utilities		
Budget	Original			Expenditure to date
	\$2,662,500			\$4,777
Timeframe	End date	Revised end date		Completed Date
	30 Jun 2022			
Comment	Project cancelled due to NSW Department of Natural Resources Access Regulator Fractured Rock Determination 9 June 2022 - focus now turning to alluvium and bulk supply line			

Project	700039 BGD - Days Hill Water Pump Station			
Status	In Progress	Branch Utilities		
Budget	Original	Revised		Expenditure to date
	\$1,449,911	\$1,873,360		\$1,5121,84
Timeframe	End date	Revised end dat	e	Completed Date
	30 Jun 2022			
Comment	Contract issued. Project underway with expected completion toward the end of 2022			

Project	700040 BGD - North	700040 BGD - North Elmslea Reservoir			
Status	In Progress	Branch	Branch Utilities		
Budget	Original	Revised		Expenditure to date	
	\$2,374,627	\$1,812,125		\$669,679	
Timeframe	End date	Revised end da	te	Completed Date	
	30 Jun 2022				
Comment	Contract issued. Proj	Contract issued. Project underway with expected completion toward the end of 2022			

Project	700041 BGD - North Elmslea Pressure Pump Station			
Status	In Progress	Branch Utilities		
Budget	Original			Expenditure to date
	\$925,000			\$0
Timeframe	End date	Revised end date Completed Date		Completed Date
	30 Jun 2022			
Comment	Preliminaries commenced now. Project to be 100% funded by direct developer contribution according to deed. Project expected to extend well into 2023 and possibly a bit beyond			



Project	700042 BGD - Currandooley WTP MKII			
Status	Completed	Branch Utilities		
Budget	Original	Revised \$403,029		Expenditure to date
	\$403,029			\$95,696
Timeframe	End date	Revised end date Comple		Completed Date
	30 Jun 2022			
Comment	Project cancelled due to NSW Department of Natural Resources Access Regulator Fractured Rock Determination 9 June 2022 - focus now turning to alluvium and bulk supply line			

Project	700140 BGD - STP Recycled Water System			
Status	Completed	Branch Utilities		
Budget	Original			Expenditure to date
	\$2,313,000			\$3,073,726
Timeframe	End date	Revised end date     Completed Date		Completed Date
	30 Jun 2022			
Comment	Project planned for acceptance and training 4 July.			

Project	700191 BGD - water treatment plant			
Status	In Progress	Branch Utilities		
Budget	Original			Expenditure to date
	\$0			\$436,931
Timeframe	End date	Revised end date30 Jun 2023		Completed Date
	30 Jun 2022			
Comment	Preliminary works continuing in determining viability of fractured rock vs alluvial vs bulk supply line			

Project	700193 QBN - Mains	700193 QBN - Mains			
Status	Completed	Branch	Branch Utilities		
Budget	Original	Revised		Expenditure to date	
	\$750,000	00 \$750,000		\$18,660	
Timeframe	End date	Revised end d	ate	Completed Date	
	30 Jun 2022				
Comment	Preliminary design wo	Preliminary design works complete			

Project	700226 QBN - Water Connection Jerra Business Park			
Status	Completed	Branch Utilities		
Budget	Original			Expenditure to date
	\$0			\$162,131
Timeframe	End date	Revised end dat	e	Completed Date
	30 Jun 2021			April 2022
Comment	Completed in April 2022			



Project	700227 QBN - Sewer	700227 QBN - Sewer Connection Jerra Business Park				
Status	Completed	Branch	Branch Utilities			
Budget	Original	Revised		Expenditure to date		
	\$0	\$1,962,900		\$226,639		
Timeframe	End date	Revised end da	ate	Completed Date		
	30 Jun 2021					
Comment	This part of the northe	This part of the northern entry road project is completed.				

Project	710025 QPR - Old landfills				
Status	Not Yet Started	Branch Utilities			
Budget	Original	Revised		Expenditure to date	
	\$0	\$0		\$0	
Timeframe	End date	Revised end date		Completed Date	
	30 Jun 2021				
Comment	No actions planned for 21-22				

Project	710035 NER - Waste	710035 NER - Waste Transfer Station				
Status	Delayed	Branch	Branch Utilities			
Budget	Original	Revised		Expenditure to date		
	\$480,769	\$480,769		\$0		
Timeframe	End date	Revised end	date	Completed Date		
	30 Jun 2022					
Comment	Staff to arrange cons	ultation		•		

Project	710036 BWD - Landfi	710036 BWD - Landfill reinstatement				
Status	Not Yet Started	Branch	Branch Utilities			
Budget	Original	Revised		Expenditure to date		
	\$1,500,000	\$250,000		\$0		
Timeframe	End date	Revised end o	date	Completed Date		
	30 Jun 2022					
Comment		•				

Project	800000 QPR - Fleet I	800000 QPR - Fleet Purchases				
Status	Completed	Branch	Branch Utilities			
Budget	Original	Revised		Expenditure to date		
	\$1,000,000	\$3,000,000		\$2,466,269		
Timeframe	End date	Revised end d	ate	Completed Date		
	30 Jun 2022		30 June 2022			
Comment	Schedule completed f	Schedule completed for current year				

Project	800010 QPR - Plant Purchases				
Status	Completed	Branch Utilities			
Budget	Original	Revised	-	Expenditure to date	
	\$2,080,000	\$1,000,000		\$726,684	
Timeframe	End date	Revised end date		Completed Date	
	30 Jun 2022			30 June 2022	
Comment	Schedule completed for curre	Schedule completed for current year			



Project	800020 QPR - Fleet Sales				
Status	Completed	Branch	Utilities		
Budget	Original	Revised		Expenditure to date	
	\$0	\$0		\$0	
Timeframe	End date	Revised end date		Completed Date	
	30 Jun 2022			30 June 2022	
Comment	Schedule completed for current year				

Project	800025 QPR - Plant Sales				
Status	Completed	Branch	Utilities		
Budget	Original	Revised		Expenditure to date	
	\$0	\$0		\$0	
Timeframe	End date	Revised end date		Completed Date	
	30 Jun 2022			30 June 2022	
Comment	Schedule completed for current year				



Key Performance Indicators –	Strategic Pillar 4
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Program/Output	KPI	Result	Target	Actual	Responsible Branch	Comment
		Se	ervice 31 - <sup>.</sup>	Transport		
P: Bridges O: Bridges and Culverts	Quantity of timber bridges reduced each council term - 4 per term		4	7	Transport and Facilities	Six timber bridges have been replaced in the past three years. Silver Hills Bridge, Lyons Bridge, Forbes Creek Bridge, Little Bombay Road Bridge, Gidleigh Bridge, Brick Kiln Bridge and Foxlow Street bridges have all been replaced with concrete structures. Council is currently working on replacing another 3 timber bridges - Wallaces Gap Rd Bridge, Reedy Creek Bridge on Mayfield Road and River Forest Rd bridge.
	% of bridges/culverts inspected annually 30% p.a.		30%	100%	Transport and Facilities	100% of QPRC's bridges and major culverts were level 2 inspected in the 2020-21 financial year. This will be repeated every 4 years. Council staff inspect all timber bridges annually during maintenance works.
P: Paths/Cycleways O: Footpath	% of extreme footpath defects fixed < 7 days >90%		90%	100%	Transport and Facilities	All reported extreme footpath defects have been repaired within the 7 days.
P: Roads O: Sealed Roads	Resealing sealed roads < 15 year cycle >80%		80%	80%	Transport and Facilities	Council's asset system confirms that more than 80% of Council's bitumen seals are being resealed within the 15 year resealing target.
P: Roads O: Street Sweeping	Annual street sweeper program developed and implemented -% kms swept vs kms proposed in annual program		100%	100%	Transport and Facilities	The street sweeping program is meeting its goals. The city and town streets are generally looking ok.
P: Roads O: Unsealed Roads	Annual target for grading roads - 749.6km	0	100%	72%	Transport and Facilities	Council has maintenance graded 547km of unsealed pavements in 2021/22. We didn't meet the annual target due to the prolonged wet weather events and Covid-19 causing ongoing disruptions to staffing levels and operators.
	1	;	Service 32	– Water		
P: Water Infrastructure	Service requests per 1000 customers p.a. <15		15	4	Utilities	114 customer requests received for burst mains
O: Water Mains	Mains breaks responded < 2 hours - > 75%		75%	95%	Utilities	
P: Water Operations O: Water Treatment	Compliance with ADWG standards and adopted DWQMP >99%		99%	100%	Utilities	



<b>Delivery Program</b>	Update – Jul	y-June 2022
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Program/Output	KPI	Result	Target	Actual	Responsible Branch	Comment
		:	Service 33	– Sewer		
P: Sewer Infrastructure O: Sewer Collection Network	Sewer chokes responded <2 hours - > 75%		75%	95%	Utilities	
P: Sewer Infrastructure O: Sewer Collection Network	Network failure per km main p.a. <1		1	0	Utilities	
P: Sewer Operations O: Other Sewerage Treatment Plants	Effluent meets Environmental Authorisation license limits >90%		90%	95%	Utilities	
Treatment Flants	Performance report published as per required timeframe annually		100%	100%	Utilities	
P: Sewer Operations O: Sewerage Treatment Plant	Effluent meets Environmental Authorisation license limits >90%		90%	70%	Utilities	Regularly failing faecal coliform limits and occasional fails for ammonia
			Service 34	- Waste		
P: Waste Operations O: Domestic Waste Collection Service	Number of missed service complaints p.a <= 12 per 1000services p.a.		12	25	Utilities	911 customer request received for missed collections
P: Waste Operations O: Recycling Collection Service	Number of missed service complaints p.a <= 12 per 1000services p.a.		12	0	Utilities	See earlier criteria- Grouped there
		S	ervice 35 -	Facilities		
P: Buildings O: Building Maintenance	Compliance with Council's Five Year Building Maintenance Program >90%		90%	90%	Transport and Facilities	Council's building maintenance program is performing well. High priority projects are being funded and completed.
		S	ervice 36 -	Logistics		
P: Asset Planning O: Asset Database Management	Infrastructure Asset Registers are up to date and data validated - Undertake data audit - 1 asset class per year		1	1	Assets	Capitalisation fully completed for 2021-22 Full revaluation undertaken on assets 30 June 2021 Capitalisation progressing for 2021-22 due for completion 30 July 2022



Program/Output	KPI	Result	Target	Actual	Responsible Branch	Comment
	Assets renewed, created or rehabilitated as part of a capital works project - All capex projects correctly capitalised for FY		100%	100%	Assets	FY2020-21 capitalisation complete Asset revaluations undertaken for all assets infrastructure classes 30 June 2021
	Delivery in accordance with capex program >90%		90%	70%	Contracts and Projects	Several projects delayed with third party approvals, including Lascelles & Monaro St
P: Projects/contracts O: Contract Management	Variations and delays to contract < 5%		5%	5%	Contracts and Projects	All projects managed within allocated budgets
	Procurement in accord with policy and tender legislation		100%	100%	Contracts and Projects	All projects managed in accordance with procurement policy's and legislation.



# STRATEGIC 5

## A WELL GOVERNED QUEANBEYAN-PALERANG

#### CAPABILITY

#### A CAPABLE ORGANISATION THAT LEADS A COMMUNITY WHICH IS ENGAGED AND PARTICIPATIVE

		CITY COM
со	MMUNITY STRATEGIC PLAN KEY GOAL	
5.1	Our Council is highly professional in delivering services to the community	Council has a highly trained and professional workforce which achieves excellence in its activities
5.2	Our Council is efficient and innovative and actively seeking partnerships to deliver outcomes to the community	The community is serviced by an efficient, effective and innovative Council that provides value for money
5.3	Our Council has in place systems to provide quality services to its customers	Council has in place systems to provide for smart and authoritive self-service
5.4	Our Council's financial systems are reliable, efficient and effective	Council has in place reliable financial management systems which provide for authoritive and prompt decision making
5.5	Our Council has in place appropriate risk management frameworks	Council operates within a risk minimisation framework to provide for organisational efficiencies
5.6	Our Council's property portfolio is managed efficiently and effectively to maximise returns to the community	Council strategically manages its property portfolio
5.7	We have a well informed and engaged community	Council communicates and engages effectively and efficiently with its stakeholders
5.8	Our Council's activities work to achieve the Community's Vision and aspirations	Council actively works with the community to help it achieve its long term aspirations as set out in the Community Strategic Plan

#### Key performance indicators – Strategic Pillar 5

Program/Output	KPI	Result	Target	Actual	Responsible Branch	Comment
		S	ervice 41.	People		
	Candidates suitable for shortlisting		10%	55%	Workplace and Governance	
P: Human Resource Management and Organisation Development O: Attraction	Students participating in work experience per annum equivalent to 1% of QPRC overall FTE count Job information		100%	100%	Workplace and Governance	During 21-22, QPRC had five work experience students which is greater than 1% of our full time equivalent workforce.
	promoted during Local Government Week	$\bigcirc$	100%	0%	Workplace and Governance	Event was unable to proceed due to Covid-19 restrictions during August 2021.
	Successful completion of formal coursework within the prescribed timelines by Trainees and Cadets		90%	93%	Workplace and Governance	14 of 15 Cadets and Trainees are on track with course work
P: Human Resource	Staff attendance at training identified in the annual training plan		90%	82%	Workplace and Governance	
Management and Organisation Development O: Development	Compliance in obtaining and retaining required qualifications and tickets		100%	91%	Workplace and Governance	Some tickets and qualifications were delayed due to Covid in late 2021 and there is now a backlog with some providers. Majority of tickets and qualifications are up to date.
	Number of trainees/cadets as total of organisation FTE		10%	5%	Workplace and Governance	Target is to reach 10% of organisation being cadets and trainees by 2025. some positions have been deferred due to budget constraints. Council currently has 19 cadets or trainees.
P: Human Resource Management and Organisation Development O: Engagement	Decrease employee unplanned absences per annum (5% decrease per annum)		5%	38%	Workplace and Governance	In 2019-20, there were 4,885 days of unplanned leave taken by staff. During 2020-21, there were 6,781 days of unplanned leave. This equates to an increase of 38%. Unplanned leave includes bereavement leave, carers leave, sick leave, domestic violence leave, leave without pay, paid special leave and workers compensation leave. Additionally, Covid-19 special leave was also included. Significant increases were seen in leave without pay and workers compensation leave.
	Culture survey conducted every two years		100%	100%	Workplace and Governance	Conducted in March 2021
	Increase in constructive employee behaviours each cultural survey		20%	20%	Workplace and Governance	Slight increase in all constructive behaviours between 2018 + 2021 surveys
	Workplace Consultative Committee meetings per annum		10	11	Workplace and Governance	11 meetings were held during the financial year. No meeting in January due to leave and new Committee



Program/Output	KPI	Result	Target	Actual	Responsible Branch	Comment
	Industrial matters resolved without IRC intervention		95%	90%	Workplace and Governance	During the financial year, Council received 10 grievances or complaints. All but one of these has been resolved in-house, noting that two remain in progress. One matter was referred to the Industrial Relations Commission and was resolved between the two parties.
	Employee complaints are finalised within on month of lodgement >90%		90%	80%	Workplace and Governance	Of the five employee complaints lodged, four were finalised within one month. The one that wasn't finalised within one month was held up due to difficulty arranging interviews.
	New employees completed Council's induction program		100%	100%	Workplace and Governance	All employees are required to complete Council's first day induction program including their online learning modules. 81% of new starters during this reporting period have completed Council's Welcome to QPRC Induction. Note: some employees are still waiting to participate in the next session, hence why they have not yet undertaken this program.
P: Human Resource Management and Organisation Development O: On boarding	New starters successfully complete their probationary period		90%	89%	Workplace and Governance	All new starters are required to undertake a probationary process. Some were not completed due to recently starting in their role (still yet to complete probation) and one employee voluntarily terminated employment during the probationary period. 64 of 72 probations were completed.
	New starters sign off on their delegations		100%	25%	Workplace and Governance	New system in place, however process not fully embedded. Some new positions have been processed through system. Ongoing project.
	Orientation of position, team and organisation undertaken in the first three months		100%	100%	Workplace and Governance	New starters given induction checklist on first day to complete with Supervisor, ensuring they are aware of certain aspects of their new workplace.
P: Human Resource Management and Organisation Development	Position Descriptions and employment material are reviewed and accurate before advertising the position commences		10%	10%	Workplace and Governance	Of the 115 employees that were onboarded within this bracket, 12 employees seperated within the first 6 months of their employment.
O: Recruitment	Turnover in first six months of employment (quality of hire)		10%	4%	Workplace and Governance	Three of 68 permanent staff separations had less than 6 months service
P: Human Resource Management and Organisation Development O: Retention	Staff turnover rate per annum		10%	16%	Workplace and Governance	Staff turnover last financial year including casuals is 19.24% where Council lost 101 of 525 total cohort. Without casuals, turnover last financial year is 16.44% where Council lost 73 of 444 total cohort.



Program/Output	KPI	Result	Target	Actual	Responsible Branch	Comment
	Staff separation rate at years one to two of employment		10%	3%	Workplace and Governance	Of the 158 employees that were onboarded during this bracket, five employees separated within one to two years of their employment.
	Delivery of the QPRC annual 'Years of Service' ceremony		100%	100%	Workplace and Governance	Event held in December 2021 at The Q with more than 460 years of service recognised.
P: Human Resource Management and	Separating staff participate in an exit interview		90%	66%	Workplace and Governance	Participation in the exit interview is at the discretion of the departing employee. All separating employees are asked at the beginning of their notice period, however, not all employees are willing to undertake this process.
Organisation Development	Accurate completion of employee exit forms		100%	100%	Workplace and Governance	Checklist returned to payroll for final payment
O: Separation	Critical positions are identified and have succession plans		100%	75%	Workplace and Governance	Some critical positions have been identified in workforce plans and succession plans in place. Council also has a Transition to Retirement Directive. Further work to be undertaken on this task.
	Accurate completion of payroll processing (accurate individual payments vs advance individual payments)		99%	100%	Workplace and Governance	Payroll processed within timeframes. Some minor adjustments process, however these were largely due to late approval of timesheets.
P: Payroll Management O: Salary System	Accurate completion of separation payments		100%	100%	Workplace and Governance	
	Accurate interpretation, implementation and update of award and legislative requirements		100%	100%	Workplace and Governance	
	Claims lodged within 48 hours		90%	71%	Workplace and Governance	25 of the 35 claims were reported within 48 hours. This was due to affected employees not reporting incident to Council or doctor within 48 hours.
P: Workplace Health & Safety (WHS) and Wellbeing	All lost time injuries are managed in accordance with Council processes and procedures 100%		100%	100%	Workplace and Governance	All injuries are managed as per Council's Recover at Work Program
O: Incident and Claims Management	Workers Compensation Insurance maintained or reduced annually		100%	-22%	Workplace and Governance	Council's workers compensation premium increased by 22% for the 2022-23 financial year. This is based on higher than normal claims over the past two years. As the premium is based on the last three years of claims, we expect further significant increases in 2023-24.
P: Workplace Health & Safety (WHS) and Wellbeing O: Wellbeing	The number of overall employees engaged in wellbeing initiatives		50%	50%	Workplace and Governance	During the year, 80 staff members attended the monthly wellbeing session, 190 staff received their flu shot through Council and \$490 was raised



Program/Output	KPI	Result	Target	Actual	Responsible Branch	Comment
						through the Biggest Morning Tea Event.
	Successful delivery of the annual Safety Day	$\bigcirc$	100%	0%	Workplace and Governance	Did not progress in September-October 2021 due to Covid restrictions. Planned for October 2022 at Bungendore Showground
	Active participation, through attendance at wellbeing initiatives, by the nominated Peer Support ambassadors		75%	100%	Workplace and Governance	Main event involving Peer Support ambassadors is RU OK Day. This was held in September, however with many staff working remotely it was conducted online and generally within teams so little opportunity for Peer Support ambassadors to participate. Will be reinvigorated in 2022.
	Peer Support meetings per annum		4	4	Workplace and Governance	Meetings held in July, September, February and June
	WHS Committee meetings per annum		4	4	Workplace and Governance	Meetings held in July, November, February and May.
P: Workplace Health & Safety (WHS) and	HSEQ Accreditation maintained		100%	100%	Workplace and Governance	Surveillance audit was undertaken in May 2022, with recertification recommended. The audit identified two minor non conformances and some opportunities for improvement. These have been allocated to relevant staff for actioning.
Wellbeing O: WH&S	Health monitoring undertaken and maintained as per legislative requirements		100%	100%	Workplace and Governance	All existing staff covered and new staff are captured at pre- employment medical.
	Mock evacuations undertaken in accordance with legislative requirements		100%	100%	Workplace and Governance	Mock evacuations undertaken across all sites during March 2022.
	,	٤	Service 42	Digital		
P: Applications O: Applications	Availability to users p.a.		99%	99%	Digital	Minimal changes were made to the Production database over the reporting period, regulatory releases only. Test environments have been minimally impacted with the introduction of the latest version of (T1) 2021B. We had been receiving ongoing reports that the systems can be slow or unresponsive, across all applications. In early March a server that hosts key integration and eServices components began to fail. This resulted in eServices being offline from 8- 11 March. In response to this additional servers were provisioned to host individual T1 roles. This has resulted in greater reliability and increased processing speed.



Program/Output	KPI	Result	Target	Actual	Responsible Branch	Comment
P: Network O: Network	Network availability to users		99%	99%	Digital	The main network sites at the three town centres and other outlying smaller sites experienced minor out-of- hours outages for maintenance during the first half of this financial year. More of the Telstra IP network has been converted to Council managed networks via microwave links. This has resulted in cost savings and increased reliability and bandwidth. A significant power failure on Christmas day saw the Bungendore site go offline. Site connectivity was restored in 48 hours. Whilst the ability to monitor Council infrastructure on-site was lost during the period, no operational impacts resulted from this failure during the Council shutdown period. A significant power failure on Christmas day saw the Bungendore site go offline. Site connectivity was restored in 48 hours. Whilst the ability to monitor Council infrastructure on-site was lost during the period, no operational impacts resulted from this failure during the Council shutdown period. A significant power failure on Christmas day saw the Bungendore site go offline. Site connectivity was restored in 48 hours. Whilst the ability to monitor Council infrastructure on site was lost during the period, no operational impacts resulted from this failure during the Council shutdown period. The Bungendore Depot site had been plagued by intermittent NBN connectivity that the ISP couldn't rectify. Many alternatives including 4G , microwave radio tower installation and Telstra Satellite were investigated. The final solution was the successful installation of Council's first Starlink satellite link.
P: Network O: Telecoms	Availability to users p.a.		99%	100%	Digital	There were occasional call dropouts reported by some customer service offices (CSOs) and problems using the Genesys Cloud customer contact centre during the year. These issues largely disappeared after all CSO PCs were upgraded. It was discovered late in the financial year that CSOs using Chrome and concurrent logons would experience poor Genesys Cloud performance. Enabling roaming profiles for CSOs is being trialled to mitigate the performance impact. Selected staff across offices throughout Council have been trialling a replacement telephony system called Operator Connect. Initial



Program/Output	KPI	Result	Target	Actual	Responsible Branch	Comment
						teething issues saw minor call interruptions to some pilot users, all issues have since been resolved and migration away from Mitel to Operator Connect is planned for first quarter 2022-23.
P: Systems O: Systems	ERP integration failures		1%	0%	Digital	QPRC has signed Techone SaaS/Cloud contract and will be migrating to the cloud platform within the next 10 months. This Project is already started.
		Se	rvice 43 l	inancial		
P: Compliance & Control O: Accounting for Grants and Contributions	Grant acquittals lodged on time		100%	100%	Finance CFO	Disaster relief claims are complete Remaining grants and contributions are on track to be expected to be completed October/November.
P: Compliance & Control O: Financial Statements	Statements finalised for audit within 3 months, annually		100%	100%	Finance CFO	The Annual Financial Statements to be Audit ready by 30 September 2022.
P: Transactional O: Rates & Water	Water bills posted on time each quarter - 100%		100%	50%	Finance CFO	Some delays with issuing water accounts due to resourcing difficulties. Recruitment and other strategies being progressed to address matter.
			Service 4	5 Risk		
P: Business Continuity O: Business Continuity Plan	Business Continuity Plan updated following test		100%	80%	Workplace and Governance	The 2021-22 Business Continuity Test was undertaken during the financial year. Exercise has started to update the Business Continuity Plan, this will be finalised in the first half of 2022-23
P: Insurances O: Review of Council's insurances	Insurances reviewed, valued and renewed by due date		100%	100%	Workplace and Governance	
P: Risk O: Risk Management	Participation in Statewide Mutual - CIP Program - 1 p.a		1	1	Workplace and Governance	Council participated in the 2021 Statewide Mutual CIP Program, with observations reported to Executive.
P: Risk O: Risk Register	Risk Register updated regularly - Twice p.a.		100%	100%	Workplace and Governance	Registers are reviewed as part of appraisal process and then throughout the year.
		Se	ervice 46 l	Property		
P: Property Management O: Property management	Leases and licenses register kept up to date		100%	50%	Workplace and Governance	Outdated Excel spreadsheet currently in use. Working to operate all leases/licences data out of TechOne with Register to be made available on the website.



Program/Output	КРІ	Result	Target	Actual	Responsible Branch	Comment
		Se	ervice 51	Strategy		
P: Communications O: External Communications	Increase in subscriptions to weekly e-newsletter - 10% increase p.a.		10%	9%	Customer and Communications	At 30 June 2021 we had 2,085 subscriptions to the weekly eNewsletter. As at 1 July 2022, we had 2,268 subscribers which is a 8.8% increase.
P: Communications O: Internal Communications	Annual internal communications survey		100%	100%	Customer and Communications	Internal communications survey was conducted over February-May 2022. The survey is more qualitative than quantitative. Generally positive feedback was received about the current internal communications channels. Some suggestions, particularly for the intranet will be considered in a future intranet upgrade project.
P: Communications O: Media Liaison	Media enquiries responded to by requested deadline		98%	98%	Customer and Communications	Across the year, two tight response deadlines were missed, with responses included in follow up stories.
P: Communications O: Social Media	Growth in corporate social media accounts - 20% per annum		20%	15%	Customer and Communications	From June 2021 to June 2022, Instagram followers increased from 1,762 to 1,908, Twitter followers increased from 2,493 to 2,532 and Facebook followers from 13,897 to 16,470. Across the three main channels, this was an increase from 18,152 to 20,910 which equates to a 15.2% increase.
	Increase in number of unique hits on website 10%p.a.		10%	8%	Customer and Communications	In the year 1 July 2020-30 June 2021 there were 891,440 unique hits. This year from 1 July 2021-30 June 2022 there were 958,876 unique hits. This is a 7.5% increase.
P: Communications O: Website and Intranet	Increase in usage of online services 10%p.a.		10%	0%	Customer and Communications	Difficult to measure due to periods where the analytics was down. In 2020-21 - no monitoring for the periods – 1 July – 19 August and 13 March – 23 March due to upgrade to One Council and technical issues – Total unique views during 2020-21 were 160,026. In 2021-22, again online services reporting was unavailable 11 August – 8 December and 7-14 March - total unique page views for 2021-22 were 120,377. During 2020-21 - 2,376 online customer requests were made, 12,418 online payments were made and 7,629 certificates requested. The NSW Planning Portal came into place from 1 July 2021, replacing eServices for construction certificates, complying development certificates, subdivision certificates.



Program/Output	KPI	Result	Target	Actual	Responsible Branch	Comment
						During 2021-22 - 2,390 online customer requests, 13,534 online payments were made and 6,506 certificates requested. The drop in certificate requests is expected due to the NSW Planning Portal being in place.
P: Integrated Planning and Reporting O: Community Survey	Satisfaction with Council is improving >75%		75%	70%	Workplace and Governance	Funding to conduct the Community Satisfaction Survey was not included in the 2021-22 budget. The next survey is proposed to be conducted in early 2023. Last measure showed Council's satisfaction as 3.5 out of 5 which equates to 70%
P: Integrated Planning and Reporting O: Integrated Plans (CSP, DP, OP) & Resourcing Strategy	Plans prepared and reviewed within required statutory timeframes and engagement strategy		100%	100%	Workplace and Governance	The Operational Plan was adopted in June 2021. The Annual Report and End of Term Report were tabled at the November 2021 Council meeting. The Community Strategic Plan was endorsed on 8 June 2022 and the draft Delivery Program and Operational Plan were adopted on 22 June. following community and councillor engagement
		Se	rvice 52 E	xecutive		
P: Complaints/	Code of Conduct complaints managed and processed in line with Councils Code of Conduct and Code of Conduct Guidelines		100%	100%	Workplace and Governance	
Privacy Management O: Code of Conduct	Code of Conduct complaints reported as required by Office of Local Government		100%	100%	Workplace and Governance	Report for 2020-21 was provided to Office of Local Government by due date.
	Annual report produced within required timeframe		100%	100%	Workplace and Governance	The Code of Conduct report was provided to the Office of Local Government by the due date.
P: Councillors O: Councillor Induction and Training	Training Program developed and delivered for each councillor		100%	80%	Workplace and Governance	Workshop held with Councillors in April 2022. Professional Development option resources available in Councillor Portal. Councillors to indicate appetite for undertaking training within allocated annual budget amounts. Arrangements to be made by Governance
P: Councillors O: Disclosure of Interests	Designated persons required to complete returns and register reported to Council within statutory timeframe		100%	100%	Workplace and Governance	All returns were complete by staff and councillors on time and were tabled at Council's September meeting.
P: Governance O: Policy	Policies reviewed by their required date		90%	26%	Workplace and Governance	Policy review schedule endorsed by Exec in June 2022. 61 policies overdue for review; all scheduled to be done by November 2022.



Program/Output	KPI	Result	Target	Actual	Responsible Branch	Comment
P: Legal O: Delegations	Delegations Register kept up to date		100%	20%	Workplace and Governance	Delegations register requires review. Project to be progressed.
P: Meetings	Agendas publicly available Friday prior to Council meeting		100%	100%	General Manager / CEO	All agendas made publicly available on Friday afternoons.
O: Agendas/ Minutes	Resolutions actioned before next meeting >90%		100%	100%	General Manager / CEO	Resolution action sheet distributed and reported back to Council
P: Public information	Applications processed within statutory timeframe of 20 working days		100%	100%	Workplace and Governance	
O: Government Information Public Access Management	Eligible entries placed into the Disclosure log on Council's website		100%	100%	Workplace and Governance	
	Completion of Annual GIPAA Report		100%	100%	Workplace and Governance	
P: Public information O: Public Interest Disclosures	Complaints processed within prescribed timeframe		100%	100%	Workplace and Governance	
	Six monthly report completed within required timeframe		100%	100%	Workplace and Governance	



#### Appendix 1 – Project update

#### Project update - Strategic Pillar 1

Project key: \* = grant funding carried over from previous financial year. \*\* = project is reliant on grant funding. \*\*\* = Election promise – awaiting confirmation on funding arrangement.

Action	Status	Progress comment	Responsible branch
100681 Stronger Communities \$9m - Eastern Pools	Completed	The project was finished prior to the opening of the Braidwood pool for the 2020-21 season. The work included the replacement of underground plumbing infrastructure and re-tiling of the pool.	Recreation and Culture
100698 QBN - Stronger Communities \$9m – Aquatic Centre paint and restore	In Progress	Works have been delayed due to other works being undertaken onsite. Works to be completed late 2022.	Transport and Facilities
100749 QPR - Library Purchases Books and Non Books *	Completed	Over commitment of \$30,000 is pre-order for material which will arrive in coming financial year. This year's library resources budget fully expended.	Community and Education
100918 QPR - Regional Animal Management Facility - identify site and design	Delayed		Customer and Communications
100966 QBN - Aquatic Centre Plant Replacement	Completed	This project is complete.	Recreation and Culture
100991 QBN - Creating a welcoming community space in Queanbeyan Library	Completed	Final \$3,000 is being spent in last week of 21-22 so total budget will be expended for this project. Project will complete by 30 June 2022	Community and Education
104105 BWD - Pool Upgrade	In Progress	A DA was lodged on 5 May 2021 and determined in March 2022. A modified DA was submitted in March 2022 and determined in June 2022. The next steps are: • Getting approval to be Crown Land Manager • Native title communication • Getting updated plans for Tender • Preparing Tender Documents	Recreation and Culture
104263 BGD - Solar Heating Bungendore Aquatics	Completed	Due to the current pool being demolished to make way for the Bungendore High School, the project is no longer required.	Recreation and Culture
104291 QBN - Aquatic Centre HVAC/ Boiler replacement	In Progress	Contract has been awarded. Plant and equipment has been ordered. Installation works to commence in August 2022.	Transport and Facilities
104374 BGD - New Bungendore Pool	In Progress	Initial community engagement and early concept design is complete. Project is now pending Valuer General determination of compensation from old pool.	Recreation and Culture
104453 QBN - Aquatic Centre Upgrade to Change Rooms SCCF	Delayed	Council resolved in June 2022 to decline all of the tenders, postponing the project, pending the sourcing of additional grant (or other) funding.	Recreation and Culture



#### Project update - Strategic Pillar 2

	Action	Status	Performance comment	Responsible branch
E	100944 BWD - Braidwood Saleyards µpgrade	Completed	New water troughs were installed and a new weighbridge controller installed after failure of the old controller	Business and Innovation
	04092 QBN - City of Champions Walk	Not Yet Started	No funding deed has been provided yet. Awaiting release and announcement by NSW Government	Business and Innovation

#### Project update - Strategic Pillar 3

Action	Status	Progress comment	Responsible branch
100184 QPR - Regional Sports Complex - Stage 1 and 2	In Progress	Bulk earthworks 90% complete, all underground services have commences. Sewer main complete, water main 75% complete, storm water system 95% complete. 500kl irrigation tank has commenced, irrigation mains 25% complete. DA has been approved and building design is now at 95% detailed design, construction due to commence in August 2022.	Urban Landscapes
100285 QBN - Showground Pavillion & Storage *	In Progress	DA approved. Tenders called and evaluated, report to council August 2022. Consultants engaged to complete Aboriginal Cultural Interpretation Plan prior to construction certificate being released.	Urban Landscapes
100557 BWD - Braidwood Recreation Ground Construction	In Progress	Irrigation is complete and fences have been relocated. Rain delays have continued and the fields are too wet to carry out renovations of the playing surface. This will now be undertaken in summer 2022.	Urban Landscapes
100891 QBN - Showground buildings refurb	In Progress	DA approved, tenders evaluated. Project is connected to new pavilion project	Urban Landscapes
100984 BGD - SCCF - Sports Hub Stage 2 *	Completed	Works associated with this grant are complete. Irrigation is operational, floodlights are up and fields have been sown.	Urban Landscapes
104244 QBN - Moore Park improvements **	Not Yet Started	Subject to grant funding	Urban Landscapes
104087 QBN- Construction of Googong Sub-Depot - Parks	In Progress	Development application submitted, pending approval.	Urban Landscapes
104245 BWD - Braidwood Recreation Ground drainage channel	In Progress	Construction has commenced after very lengthy rain delays.	Urban Landscapes
104357 QBN - Botanical Garden Project - CBD Masterplan Stage 8	In Progress	Detailed survey of Blundell Park complete and nature play design has been developed. Arboretum concept advanced and training nursery raised by Ngambri Land Council. Jerra Rotary expressed interest in participation. Project is ready for a future Delivery Program.	Urban Landscapes
104516 BGD - Construct Bungendore Playground - LRCI #	Completed	Playground now complete and open to public.	Urban Landscapes
104572 BWD - Braidwood Skatepark - BLERF	In Progress	Tender reported to Council and contract awarded. Due to wet weather, contract was set for a September 2022 commencement . Project is on target to meet this timeframe.	Urban Landscapes



Action	Status	Progress comment	Responsible branch
104573 BGD - Bungendore Playgorund - BLERF	Completed	Connected to other grant project. Playground complete and open to public	Urban Landscapes
760502 QPR - Memorial Park Site Studies	In Progress	Design work and detailed studies under way. Archaeology 95% complete. Expression of interest called for Management Strategy and ecological studies to be conducted over coming spring/summer. In May 2022, the NSW Government amended the SEPP (Planning Systems) 2021, to include that any cemetery project with greater than 5000 internments is now deemed State Significant Development.	Urban Landscapes



#### Project update - Strategic Pillar 4

Action	Status	Progress comment	Responsible branch
100119 QBN - Googong Water Recycling Plant	In Progress	The contractor took possession of the site to build stage D20 June. Expect a 12-month build.	Utilities
		The concept plan has been developed based on design criteria and preferred treatment process and reviewed internally by QPRC staff as well as technical assessors from NSW Dept Planning and Environment and representatives from the ACT Environment Protection Agency. The project is using the Infrastructure Sustainability Council (ISC) rating scheme and aims to achieve an 'Excellent' design	
100123 QBN - Sewage Treatment Plant Upgrade	In Progress	rating for the design of the new STP. The draft Environmental Impact Statement (EIS) was submitted	Contracts and Projects
		Detailed design is progressing in parallel with the preparation of the revised EIS.	
		QPRC is currently preparing the final business case. The final business case including the concept and reference designs and the EIS are being jointly funded by QPRC and the NSW Government's Safe and Secure Water Program.	
100548 BGD - Bungendore Landfill Reinstatement	In Progress	Project nearing completion. Will extend slightly beyond 30 June due to wet Autumn. No cost implications. Will conclude soon	Utilities
100150 QBN - Ellerton Drive Extension	Completed		Contracts and Projects
100183 QBN - Efficient street lighting upgrades	In Progress		Transport and Facilities
100225 QBN - Council Chambers Interior Refurbishment - building	Completed		Transport and Facilities
100265 QBN - Civic	In Progress	to prodress external tacade works and internal titolit with a	Contracts and Projects
100359 QPR - Security Project - Access Control and key replacement	In Progress		Transport and Facilities
100701 BWD – Lascelles Street upgrade - SCF	In Progress		Contracts and Projects



Action	Status	Progress comment	Responsible branch
		Replacement of the water main by Council staff commenced in August 2021. Tenders were invited on 30 March 2022 and closed on 27 April 2022. A report was presented to Council on 25 May and Shail Construction Pty Ltd was awarded the schedule of rates contract.	
100856 QBN - Morisset car park and public domain	Not Yet Started	This project has not started and is listed in the 2024-25 budget.	Contracts and Projects
100861 BGD - car park off Ellendon St	In Progress	This project is mostly completed, however awaiting final electrical connection. This may occur in the next few months.	Contracts and Projects
100862 BWD - Car park Wallace St	Not Yet Started	The project forms part of the renewal 88 Wallace St project. Council is currently seeking grant funding to join with its allocated budget. An artists impression of the site is currently being created to commence public consultation.	Contracts and Projects
100864 QBN - Waterfall path	Completed	Waterfall path construction has been completed.	Transport and Facilities
100866 QBN - Alanbar: Cooma to Waratah	Completed	Funding not received. Project did not proceed.	Transport and Facilities
100867 QBN - Anne St: Brigalow to Donald	Completed	Grant funding not received. Project removed from Delivery Program.	Transport and Facilities
100868 QBN - Route N1-N3 Stage 1	Completed	No grant funding received to complete this project. Project removed.	Transport and Facilities
100869 QBN - Thorpe to Barracks Flat Dr paths	In Progress	Footpaths have been completed in Barracks Flat 400m south of Dane Street. Further funding (grant) has been applied for through Active Transport to complete the path up to Thorpe Avenue.	Transport and Facilities
100871 BWD - Monkittee Bridge path **	Delayed		Transport and Facilities
100874 BGD - Develop options report Reschs Creek Bridge	In Progress	The flood study has been completed for Reschs Creek. Funding is required to undertake the options assessment and design.	Transport and Facilities
100879 BWD - office smart hub/cultural space	Delayed	This project has not commenced and will be reviewed.	Transport and Facilities
, 101217 QBN - Uriarra/Ross/Storna way - traffic changes	Completed	The light signals were switched on at 9am on 19 April 2021	Transport and Facilities
100894 QBN - Monaro St (Lowe to Crawford)	In Progress	Tender documentation is being prepared to select a contractor for the detailed design and construction of the proposed work. A Works Authorisation Deed (WAD) with TfNSW has been executed by Council and TfNSW. Negotiations are continuing with the NSW Grant Management Office re the funding deed. Council's Placemaking Team has continued liaising with impacted businesses and stakeholders.	Contracts and Projects
100896 QBN - Rutledge car park	Completed	Funding not received to undertake the project.	Transport and Facilities



Action	Status	Progress comment	Responsible branch
100959 QBN - Upgrade Bicentennial Hall	In Progress	The project is almost completed, with some minor defects being resolved for the acoustic panels, acoustic curtains and stage light bars. Still waiting for final BCA compliance report.	Contracts and Projects
102113 BWD– Cooma Road - Brick Kiln Bridge Replacement	In Progress	The new concrete bridge has been constructed and is open to traffic. Finalising the construction of the approaches and removal of the side track.	Transport and Facilities
100972 BWD - Office Refurbish & Smart Hub	Not Yet Started	This project has not commenced and will be reviewed.	Contracts and Projects
101002 QPR - Local Roads Renewal	Completed	The local roads renewal program for the 2021-22 financial year has been completed.	Transport and Facilities
101013 QPR - Road to Recovery Budget Only	Completed	The 2021-22 Roads to Recovery program has been completed successfully.	Transport and Facilities
101067 BWD - Saleyards Lane Reseal	Completed	This project is now complete.	Transport and Facilities
101196 QPR - Traffic Modelling	In Progress	A consultant is preparing the validation report setting up future scenarios.	Contracts and Projects
101296 QBN - Crawford,Antill and Erin Intersection Safety Upgrade	In Progress	The detailed design is completed and approved by TfNSW for traffic signal. Road safety audits have been conducted and will need minor adjustments based on comments from road safety auditors. Construction is expected to commence in August. Community consultation has begun, and a newsletter has been delivered to nearby businesses and residents. Grant funding for this project has been received from the Australian Government under the "Australian Government Blackspot Program".	Contracts and Projects
101297 BGD - Rehab Tarago Road Between Mt Fairy and Goulburn Mulwaree border	In Progress	Construction works have commenced. Vegetation removal has been completed. Drainage and earthworks have commenced.	Transport and Facilities
101300 QPR - Local Roads Rehabilitation	Completed	The 2021-22 local roads rehabilitation projects have been completed.	Transport and Facilities
101459 QBN - Dunns Creek Road -Design and Land acquisition	In Progress	Investigation works has commenced. An option study is required to determine a new road corridor as a result of Department of Planning and Environment advising the previous route cannot be built on.	Contracts and Projects
102006 CFL - MR270 - Captains Flat Rd	Completed	The programmed works on Captains Flat Road funded through the regional road block grant funding has been completed.	Transport and Facilities
102012 BWD - Cooma Rd/Krawaree Rd	Completed	There are no capital works scheduled on Cooma/Krawaree Road funded from the Regional Road Block Grant this financial year.	Transport and Facilities
102064 NRG - Nerriga Rd Section 3 - Reconstruct widen and seal -	In Progress	Environmental assessments and survey works are complete. Finalising design and land acquisitions. This project is not fully funded by the remaining grant funds. Council will construct as much as possible with the available funds.	Transport and Facilities



Action	Status	Progress comment	Responsible branch
Ningeenimble			
Project			
102065 NRG - Nerriga Rd Section 4 - Reconstruct widen and seal - Durran Durra	Completed	This project has been completed.	Transport and Facilities
102066 NRG - Nerriga Rd Section 5 - Reconstruct widen and seal - Euradux Rd to Tates Ln	Completed	This section of road is not included in the grant funding agreement.	Transport and Facilities
102067 NRG - Nerriga Rd Section 5 - Reconstruct widen and seal - Oallen Rd to Willow Fo	Completed	This section of road is not included in the grant funding agreement.	Transport and Facilities
102073 BWD-MR270 Cooma Road Jinglemoney Rd to O'Briens - RRRP	In Progress	Construction is currently underway. Drainage and bulk earthworks are nearing completion, with the pavement and sealing scheduled for early August 2022.	Transport and Facilities
102076 BGD - Roundabout on Malbon St *	In Progress	<ul> <li>Most of the works are completed. There are three tasks remaining which should be completed by the end of July and then the project will be closed off.</li> <li>1. Finalise land acquisition at 1 Malbon St, Bungendore</li> <li>2. Repair a small section of damaged kerb and gutter</li> <li>3. Provide feedback on post-completion Road Safety Audit</li> </ul>	Contracts and Projects
102088 BWD - Nerriga Rd Section 18 – Construct Intersection with MR51	In Progress	Preliminary works have been completed. Council has been waiting for formal approval from TfNSW before more significant works can commence. The approval is nearing completion and works to commence onsite soon.	Transport and Facilities
102064 NER - Nerriga Road Section 3 - Construct and Seal - Ningeenimble Project	Completed	The construction of the Charleyong Bridge approaches has been completed.	Transport and Facilities
102098 CFL - Captains Flat Road Reconstruction	In Progress	The reconstruction of Captains Flat Road is progressing well. The first 5km from Briars Sharrow Road has been stabilised and sealed, the next 5km has been widened in preparation for stabilisation and seal in late July 2022.	Transport and Facilities
104068 QBN - Museum Building - Replace asbestos vinyl floor tiles	Completed	This project was removed from the 2021-22 budget.	Transport and Facilities
104073 QBN- The Q Performing Arts - Fire System	In Progress	All internal improvement works have been completed. External tank and pumps to be designed and installed in 2022- 23 as well as the replacement fire curtain. Works to be incorporated into Queanbeyan Civic and Cultural Precinct project.	Transport and Facilities
104074 QBN - Googong Community Centre- Internal upgrades	Completed	Project removed from Delivery Program, currently unfunded.	Transport and Facilities
104077 CFL - Hall repair Leaking Roof	Completed	The roof has been replaced on the Captains Flat Hall.	Transport and Facilities
104078 BWD - Council Offices - Customer Area	In Progress	Upstairs offices and old GM's office has been painted. This project has been incorporated into the smart hub project, which is currently being reviewed.	Transport and Facilities



Action	Status	Progress comment	Responsible branch
104107 QBN - South Jerrabomberra Northern Entry Road	In Progress	The road was open in December 2021 and is still awaiting final documents to be submitted	Contracts and Projects
104290 QBN - Depot - Fire services compliance works	Completed	Funding for this project was removed. Project is not required.	Transport and Facilities
104161 BWD - Mayfield Road – Reedy Creek Bridge Replacement	In Progress	The construction of Reedy Creek Bridge is progressing well. This project is due for completion in September 2022.	Transport and Facilities
104169 BGD - Mulloon RFS Station – Design and Construction	In Progress	This project is still in design phase.	Contracts and Projects
104212 BGD - Flood Risk Management Plant Implementation	Completed	This project finished in November 2021. Close-out documents are yet to be completed.	Contracts and Projects
104248 QBN - Blackspot - OCR/Railway Crossing Curve Upgrades	Completed	Project complete in the 2020-21FY.	Transport and Facilities
104249 BWD - Blackspot - Araluen Rd – Corridor Safety Treatment **	Completed	This project has been successfully completed.	Transport and Facilities
104299 BWD - Depot - Security gates and repair to workshop	Completed	Project budget has been removed from Delivery Program. Project is not proceeding.	Transport and Facilities
104359 QBN - Shared Path along Lanyon Drive	Completed	Grant funding not received. Project removed.	Transport and Facilities
104385 Bus Safety Upgrade Proposal – Burra Rd	Completed	Project was completed in 2020-21FY.	Transport and Facilities
104368 QBN - Williamsdale Road Seal	Completed	This project is now complete. An 800m section of Williamsdale Road was constructed and sealed from Badgery Road.	Transport and Facilities
104369 BWD - Recreation Ground - extend stormwater pipe to enable skatepark	In Progress	Construction of the piped creek has commenced. Ongoing wet weather had delayed the commencement of this project.	Transport and Facilities
104458 BGD – Bungendore Office Relocation	Not Yet Started	Awaiting compensation money from sale of Majara Street.	Contracts and Projects
104506 BWD - Shared path Wallace St to Services Club	In Progress	Alignment has been determined. Currently sourcing quotations from contractors to complete the works.	Transport and Facilities
104507 BWD - Shared path Duncan St to Wallace St and Monkittee St	In Progress	Alignment has been determined. Currently sourcing quotations from contractors to complete the works.	Transport and Facilities



Action	Status	Progress comment	Responsible branch
104508 BWD - Footpath Elrington St between Wilson St and Duncan St	In Progress	Alignment has been determined onsite. Currently sourcing quotations from contractors to complete the works.	Transport and Facilities
104513 CFL - Foxlow St - Molonglo River Bridge Replacement - FCB	Completed	This project is now complete.	Transport and Facilities
104514 BWD - Wallaces Gap Rd - Back Creek Bridge Replacement - FCB	In Progress	The bridge componentry has been received. Finalising land acquisitions with adjacent land owner.	Transport and Facilities
104515 BWD- River Forest Rd- Mongarlowe River Bridge Replacement - FCB	In Progress	This bridge is currently being constructed. Works are scheduled to be completed in August 2022.	Transport and Facilities
104517 BGD - Bridge over Halfway Creek - LRCI	In Progress	The bridge componentry has been delivered to Bungendore depot ready for installation. The design team is finalising the bridge design height before construction onsite can begin.	Transport and Facilities
104518 NER - Bindi Brook Causeway - LRCI	In Progress	Box culverts have been delivered to site. Aboriginal artefacts have been found in the area requiring additional inspections to be undertaken. Works to commence following heritage approvals.	Transport and Facilities
104519 QBN - Williamsdale Rd Extend Seal - LRCI	In Progress	The reconstruction of Williamsdale Road is progressing well. The drainage and bulk earthworks have been completed for the first 1km at the Monaro Highway end, with a seal scheduled for late July 2022.	
104539 BGD - Stormwater Improvement Program	Not Yet Started		Utilities
104540 BWD - Stormwater Improvement Program	Not Yet Started	No projects planned for this current year	Utilities
104574 QPR - Community Halls Fire affected - BLERF	In Progress	Works have commenced at Hoskinstown, Fernleigh and Captains Flat Halls. Works to commence at Burra Hall in August 2022 and Stony Creek Hall in September 2022. Program is generally progressing well.	Transport and Facilities
104585 QBN - Gorman Drive – Wombat Crossing	Completed	The project is complete.	Contracts and Projects
104586 QBN - Pedestrian Refuges off Yass Road	Completed	The project is complete.	Contracts and Projects
104587 QBN - Pedestrian Refuge at Uriarra Road	Completed	The project is complete.	Contracts and Projects
104588 QBN - Lowe St – Wombat Crossing	Completed	The project is complete.	Contracts and Projects
104589 QBN - Braidwood Central School Wilson St Upgrade and Bus Stop relocation	In Progress	Design 95% complete, making adjustments to provide accessible ramps.	Contracts and Projects
700031 QBN - Stormwater Improvement Program	Completed		Utilities



Action	Status	Progress comment	Responsible branch
700036 BGD - Jim Gray Bore	Completed	Project cancelled due to NRAR Fractured Rock Determination 9 June 2022 - focus now turning to alluvium and bulk supply line	Utilities
700037 BGD - Bungendore East Bore	Completed	Project cancelled due to NRAR Fractured Rock Determination 9 June 2022 - focus now turning to alluvium and bulk supply line	Utilities
700038 BGD - Currandooley Clear Water delivery main	Completed	Project cancelled due to NRAR Fractured Rock Determination 9 June 2022 - focus now turning to alluvium and bulk supply line	Utilities
700039 BGD - Days Hill Water Pump Station	In Progress	Contract issued. Project underway with expected completion toward the end of 2022	Utilities
700040 BGD - North Elmslea Reservoir	In Progress	Contract issued. Project underway with expected completion toward the end of 2022	Utilities
700041 BGD - North Elmslea Pressure Pump Station	In Progress	Preliminaries commenced now. Project to be 100% funded by direct developer contribution according to deed. Project expected to extend well into 2023 and possibly a bit beyond	Utilities
700042 BGD - Currandooley WTP MKII	Completed	Project cancelled due to NRAR Fractured Rock Determination 9 June 2022 - focus now turning to alluvium and bulk supply line	Utilities
700043 BWD - Shoalhaven Pump station and rising main	Delayed	Survey, investigation and design to occur in 22-23	Utilities
700140 BGD - STP Recycled Water System	Completed	Project planned for acceptance and training 4 July.	Utilities
700166 QPR - Water connections – Palerang	Completed	Complete	Utilities
700167 QBN - Water connections – Queanbeyan	Completed	Complete	Utilities
700168 QPR - Sewer connections – Palerang	Completed	Complete	Utilities
700169 QBN - Sewer connections – Queanbeyan	Completed	Complete	Utilities
700191 BGD - water treatment plant	In Progress	Preliminary works continuing in determining viability of fractured rock vs alluvial vs bulk supply line	Utilities
700193 QBN - Mains	Completed	Preliminary design works complete	Utilities
700202 QBN - Telemetry	Completed		Utilities
700213 QBN - Sewer Pump stations	Completed		Utilities
700226 QBN - Water Connection Jerra Business Park	Completed	Completed in April 2022	Utilities
700227 QBN - Sewer Connection Jerra Business Park	Completed	This part of the northern entry road project is completed.	Utilities



Action	Status	Progress comment	Responsible branch
710025 QPR - Old Iandfills	Not Yet Started	No actions planned for 21-22	Utilities
710035 NER - Waste Transfer Station	Delayed	Staff to arrange consultation	Utilities
710036 BWD - Landfill reinstatement	Not Yet Started		Utilities
800000 QPR - Fleet Purchases	Completed	Schedule completed for current year	Utilities
800010 QPR - Plant Purchases	Completed	Schedule completed for current year	Utilities
800020 QPR - Fleet Sales	Completed	Schedule completed for current year	Utilities
800025 QPR - Plant Sales	Completed	Schedule completed for current year	Utilities



#### Project update - Strategic Pillar 5

Action	Status	Progress comment	Responsible branch
100122 QPR - IT Tablet & Phone Purchases	In Progress	Ongoing project: During 21-22, Digital Deployed 45 tablets/mobile phones.	Digital
100168 QPR - Hardware Refresh – IT equipment	In Progress	Deployed a total of 75 laptops. Also replaced QPRC's Storage Area Network which was in service for more than eight years.	Digital
100970 QPR - Ipad/Laptop - Remote Access for Staff	In Progress	During FY 21-22, Digital deployed all 75 laptops scheduled for the year.	Digital

