Cross Connection Check



Conduct your own plumbing check

Council recommends that you conduct your own plumbing check every year to ensure you are confident the correct water is going to the correct fixtures. If you encounter problems whilst undertaking the check (e.g. sink taps don't run dry when they should) you will need to contact a certified plumber or call QPRC for assistance.

Check your home's recycled water connections:

Step 1 Turn off the drinking water supply at your property's meter and rainwater tank pump or valve.

Step 2 Turn on all internal drinking water taps. Taps should run dry. Once the tap runs dry, turn it back off.

Step 3 Flush all toilets. Toilets should refill if connected to recycled water supply.

Step 4 Turn on your external taps. Your drinking water tap should run dry. Taps continuing to run are connected to recycled water supply and should be coloured purple and marked with appropriate signs.

Step 5 Turn your drinking water supply back on.

Check your home's drinking water connections:

Step 1 Turn off your recycled water supply at your property's purple meter and rainwater tank pump or valve. Run recycled water supply outlets dry via your purple external taps or by flushing toilet.

Step 2 Turn on internal drinking water taps, such as the shower or kitchen sink. If these taps do not flow, they are connected to the incorrect supply.

Step 3 Turn your recycled water supply back on at your property's purple water meter.



If you ran the test and didn't get the expected results, please contact Council immediately.



